

Sustainability report - 2022

Slieve Elva B&B

Sustainable Travel Ireland – Accommodation - Gold



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1. Reporting context



2. Company data

Slieve Elva B&B

Kilmoon

V95TX62 Lisdoonvarna

Tourist volume

Number of employees

Type of tourism

Special target groups

Destinations offered

Sustainability coordinator

Kris Claes



3. Introduction

We, Kris & Ireen, guarantee a warm welcome at Slieve Elva B&B. We give our guests the chance to step back to a quieter place and time. Instead of just Bed & Breakfast, we would like to describe our B&B as a 'Home from Home' experience. We offer charming accommodation where guests can get away from the hustle & bustle of daily life, while exploring the beautiful Burren and the nearby Wild Atlantic Way.

Our B&B is situated in the rural countryside around Slieve Elva hill. We're located 3km outside of Lisdoonvarna town which has plenty of pubs, restaurants and live music going on each day during the summer season.

Our bedrooms are basic ensuite, clean and with the right amount of little touches to create a homely feeling. All rooms offer tea/coffee facilities, a flat screen television, radio-alarm clocks and free Wi-Fi.

At any time, guests can unwind in our cosy lounge – while reading a book from our library, playing a board game, perhaps playing some music, having a nice talk or simply relaxing.

Breakfast in the conservatory dining room is an important part of staying at Slieve Elva B&B. We pride ourselves on our fresh, locally sourced cooking. Our breakfast menu offers a variety of choice, with the option to cater for certain dietary needs like coeliac, lactose intolerance and vegetarian. Delicious home-made goods accompany our breakfast, such as breads, cakes and scones, as well as granola, yoghurt and several jams & spreads. Our aim is to grant all our guests an unhurried and fulfilled start to their day.

Through the years we built up some wonderful tourist information which we gladly share. We are happy to help out with itinerary plans so our guests can make the most out of their visit to the Burren and some of the well-hidden magical spots in county Clare.



4. Mission statement & policy

4.1 Mission statement

Here at Slieve Elva B&B we recognise our responsibility to respect the natural environment and are committed to achieve environmental best practice, where practically possible throughout our business activity. We are proud to be members of Sustainable Travel Ireland and full paying member of The Burren Ecotourism network.

We continually seek ways to conserve and protect natural resources, to minimise wastage of raw materials and energy, whilst providing a consistent and quality product and service to our guests.

We conduct internal environmental reviews and annually assess our progress towards an improved environmental performance and revise as necessary.

4.2 Policy

Our customers and guests are made aware of our sustainability policy to give them the option to help us achieve them.

- Work in an environmentally responsible manner.
- Seek to conserve natural resources by ensuring the responsible use of energy, water and materials yet still provide the quality of service expected by our guests.
- Measure performance and set objectives that will be regularly revisited with the aim of continual improvement by reducing, re-using or recycling in areas such as: water consumption, waste materials produced and energy consumption.
- Gain support from our guests and ensure that they are made aware of our environmental policy.
- Source products that have minimal environmental impact and are sourced using fair trade policies – packaging, recyclable products, local sourcing of services and products and energy efficient electrical equipment.



- Responsible purchasing. (to reduce the environmental impact of the B&B caused through travel)
- Regularly conduct reviews to ensure our operations remain compliant with this policy and to set or revise targets to ensure continual improvement for the future.
- Slieve Elva B&B supports the principles of the Burren Code to help safeguard the Burren landscape.

5. Assessment overview

Main theme	Criteria	Completed
1. Company Characteristics and Engagement	11	11
2. Environmental Management	50	50
3. Responsible Marketing	6	6
4. Procurement	10	10
5. Customer Experience and Education	27	27
6. Biodiversity & Conservation	33	33
7. Community Support & Stakeholder Engagement	38	38
8. Sustainability Management System & Legislation	22	22



6. Detailed overview

1. Company Characteristics and Engagement






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Company Engagement





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Action			Details
<p>1.1. Sustainability Coordinator Please fill in the details of your sustainability coordinator below. If you want to adjust the sustainability coordinator, please do so in your company profile, under the «Contact tab» in the «Admin section» of TOAST. (see guidance for more info.)</p>			<p>Kris Claes slieveelvabb@gmail.com 0657074318</p>
<p>1.2. Sustainability Integration Sustainability related tasks and responsibilities are part of your company procedures and processes. Appropriate responsibilities should be assigned to staff for actions related to sustainable tourism, if an effective internal communication system exists. In larger/complex organisations a sustainability team is established consisting of managers of and/or key departments (e.g. product development; marketing and communication, human resources and internal logistics). The responsibilities of this team should be clearly defined.</p>			<p>Being a small family run business Slieve Elva B&B is solely run by it's both owners Kris & Ireen. Being husband and wife and working at home there's a constant communication regarding current situation and improvements. All decisions are made in agreement and fully known. On weekly bases all aspects regarding sustainability impacts on business and guests, reviews, guests experiences, recommendations are discussed.</p>
<p>1.3. Committed Resources The management commits to provide adequate resources (human and/or financial) for the implementation of the sustainability policy.</p>			<p>As the B&B is part of our home premisses no seperate budgets are in place. The available funds are totally dependable on the turnover. Yearly improvements are set out in due time. Resources for 2022-2023 will be available for further development of the garden, biodiversity (wildflower meadow, edible garden, greenhouse, ...) and the planting of 15 heritage trees each</p>



		<p>year for a period of 5 years.</p> <p>The business is solely run by both owners and also serves as our family home. All work and action plans are done by ourselves in spare time and during the winter season when business is closed.</p>
<p>1.4. Trained Sustainability Coordinator/Team The sustainability coordinator (or team, in case of larger companies) has successfully completed the basic TOAST Green Leader Assessment.</p>	<p>✓ ✓</p>	<p>Kris Claes - owner - green team coordinator</p> <p>Ireen Boydens - owner</p> <p> green leader cert.pdf</p> <p> sustainable management cert.pdf</p> <p> green leader Ireen.pdf</p>
<p>1.5. Additional Training The sustainability coordinator, key staff members and/or management have received additional training/education related to sustainable tourism management and health & safety issues (e.g. ISO 14001, university courses, specific courses).</p>	<p>✓ ✓</p>	<p> Sustainability Pass (20/01/2021) Certified by Sustainable Tourism Ireland Customer Service (20/11/2020) Certified by Fáilte Ireland Food Safety (25/10/2020) Awarded by Fáilte Ireland Health & Safety (21/01/2021) Issued on 22/01/2021 Clean Company (20/01/2021) Issued by Environmental Education Unit, National Trust Course on Carbon Footprint (20/01/2021) Issued by Environmental Education Unit, National Trust Inspiring business decarbonisation (17/11/2021) Issued by Sustainable Tourism Ireland </p> <p> 1.5 Certificate Sustainability Pass Ireen.pdf</p> <p> 1.5 Certificate Sustainability Pass Kris.pdf</p>








			<p> 1.5 FoodSafetyL2 Certificate.pdf</p> <p> Food safety _ allergen level 1.pdf</p> <p> Health _ safety level 2.pdf</p> <p> LNT cert.pdf</p>
<p>1.6. Mission Statement A sustainability mission statement is defined and published on the company's website(s).</p>	✓	✓	<p>Here at Slieve Elva B&B we recognise our responsibility to respect the natural environment and are committed to achieve environmental best practice, where practically possible throughout our business activity. OUR MISSION</p> <p>Work in an environmentally responsible manner.</p> <p>Seek to conserve natural resources by ensuring the responsible use of energy, water and materials yet still provide the quality of service expected by our guests.</p> <p>Measure performance and set objectives that will be regularly revisited with the aim of continual improvement by reducing, re-using or recycling in areas such as: water consumption, waste materials produced and energy consumption.</p>






			<p>Gain support from our guests and ensure that they are made aware of our environmental policy.</p> <p>Source products that have minimal environmental impact and are sourced using fair trade policies – packaging, recyclable products, local sourcing of services and products and energy efficient electrical equipment.</p> <p>Responsible purchasing. (to reduce the environmental impact of the B&B caused through travel)</p> <p>Regularly conduct reviews to ensure our operations remain compliant with this policy and to set or revise targets to ensure continual improvement for the future.</p> <p>Slieve Elva B&B supports the principles of the Burren Code to help safeguard the Burren landscape.</p> <p>https://slieveelva.com/EN/environment</p>
1.7. Sustainability Policy	✓	✓	https://slieveelva.com/EN/environment



<p>The company has a written sustainability policy which reflects the company structure and activities, and is supported by top management.</p> <p>The policy aims for a reduction of the negative social, cultural, economic and environmental impacts of the company’s activities, and includes employee related health & safety aspects.</p>			<p>https://slieveelva.com/fr/environnement</p> <p>https://slieveelva.com/nl/ecologisch</p> <p> Environmental Policy.pdf</p> <p> action plan COP.pdf</p> <p> Sustainability management system Slieve ELva.pdf</p>
<p>1.8. Communication</p> <p>The sustainability policy is accessible to all employees, suppliers and the general public via the company website(s) (where no website exists, via other means).</p>	✓	✓	<p>https://slieveelva.com/EN/environment</p> <p>https://slieveelva.com/fr/environnement</p> <p>https://slieveelva.com/nl/ecologisch</p>
<p>1.9. Collaboration</p> <p>The company is actively involved in external forums and working groups which are supportive to sustainability in tourism.</p>	✓	✓	<p>Active and ongoing member of Burren Ecotourism Network and Burren Ecotourism Network working in and sharing of posts and giving the public information on the network.</p> <p>Business Support Group for the Burren Ecotourism Network.</p> <p> Untitled.png</p> <p> Sales_Invoice_SI_291_Burren Ecotourism Network CLG _1_.pdf</p>



			 BFT member application.pdf  Gmail _ Your Burrenbeo Trust order has been received!.pdf  Min_Con_Ad 24.3.22.pdf
<p>1.10. Exchanging Knowledge Experiences, training materials and best practices concerning sustainability are shared with other companies and stakeholders.</p>	✓	✓	<p>Being a member of the Burren Ecotourism Network sustainability is always an item on monthly member meetings.</p> <p>All actions and improvements we do regarding sustainability are posted on our facebook page which is also linked directly to our website.</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>When people notice we've solar power, car charger or when they see works we do on our garden and starting an orchard they always ask questions and want to know if this all is worth the effort and cost. This always gives us a good opportunity to promote the things we do for sustainability.</p> <p>Interesting trainings, workshops, articles or other events regarding sustainability, biodiversity, heritage & cultural events are shared through our social media.</p>
<p>1.11. Public Reporting The key sustainability results are reported to the public at least every two years and are available on your company website.</p> <p>The company must also report its progress to Sustainable Travel Ireland via TOAST at least every two years.</p>	✓	✓	<p>https://slieveelva.com/EN/environment</p> <p>A sustainability report created by Sustainable Travel Ireland's TOAST system is available there.</p>



2. Environmental Management

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Environmental Management Systems (EMS)

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Action			Details
<p>2.1. Documentation</p> <p>An environmental impact management plan & reduction strategy is documented, which identifies environmental impacts in the key areas outlined below.</p> <p>Key Areas:</p> <ul style="list-style-type: none"> • Use of energy. (e.g. fuel, electricity) • Creation of waste, including food and solid waste. • Use of water and water stewardship measures, including risks and climate change weather events, and indicating water source. • Use of detergents and disinfectants. • Impact on wildlife / biodiversity. • Sewage / grey water effective treatment - visual inspection/record of treatment systems. • Pollution from greenhouse gases, noise, light, run-off, erosion, ozone-depleting compounds, and air and soil contaminants. 	✓	✓	<p>Use of energy (electricity) is monitored through a cloud system connected to our spv system. This includes all use, export to grid, import, CO2 emission savings, ... All electricity used to power our hybrid car can also followed through an online hub system. The fossil fuel use is kept in an excel file.</p> <p>Use of all water, including hot water, cold water, and grey water, is recorded to an excel file.</p> <p>Use of detergents and disinfectants.</p> <p>Impact on wildlife / biodiversity for business supported by birds is regularly recorded through www.biodiversityireland.ie</p> <p>Sewage through water.</p> <p>Several inspection holes are located around the outside sewer system and are checked every 3 months. Once a year the accessible pipes are hosed using a pressure washer.</p> <p>See our wastewater maintenance policy attached.</p> <p>All data input goes through the online portal of our Code of Practice from the Burren and Cliffs of Moher UNESCO global geopark submission. This also includes a carbon calculator.</p> <p>All data is also kept in a folder map on weekly bases.</p>



20211006_115952.jpg



consumption data proof.pdf



Wastewater maintenance schedule.pdf

2.2. Minimising Impacts

The Environmental Management System details how environmental impacts are being **minimised** and **avoided** in the key areas below.

Key Areas:

- Use of energy (e.g. fuel, electricity)
- Creation of waste, including food and solid waste
- Use of water and water stewardship measures, including risks and climate change weather events, and indicating water source
- Use of detergents and disinfectants
- Impact on wildlife / biodiversity
- Sewage / grey water effective treatment - visual inspection / record of treatment systems
- Pollution from greenhouse gases, noise, light, run-off, erosion, ozone-depleting compounds, and air and soil contaminants








✓

✓




Use of energy: LED lighting, electricity used or timed where needed. Switch off policy in place. Using a hybrid car almost all our daily commuting can be done fully electric. Car charged with 100% green energy. SVP system is in place. (6.2kw/h system with 8.2kw/h battery storage system) Use of OZON generation for laundry which allows to wash on very low temperature including food and solid waste garden. Where possible items are bought in bulk packaging. Where possible plastic packaging is avoided. For guests refillable toiletries are used rather than single use items. Glass bottles with filtered water for guests instead of PET bottles. Use of water stewardship measures in place to collect water for use in gardens and in bedrooms. Detergents including fabric softeners and pipes are inspected regularly. A hot water system for washing machine is in place. This allows to wash on cold water. Impact on wildlife/biodiversity: Our business is located in a rural area with fields and forestry. Wildlife can be found all around the business. Any possible negative impact on wildlife/biodiversity is almost non-existing and can be avoided with any waste generated. Sewage/grey water: Our business is connected to the main sewage system. wastewater maintenance shedule is in place. At this time there's no additional treatment systems in place. Pollution: Our business noise, light, run-off, erosion, ozone-depleting compounds, and air and soil contaminants. Our pollution is not bigger than most regular households. All our night lighting is provided with sensors which automatically turns the lighting off when needed.

Actions on how guests can help out are available through our website and clearly stated through signage in the bedrooms and public areas.



		<p>Impact of actions are regularly shared through our social media.</p> <ul style="list-style-type: none">  Climate Ready Academy Carbon Management class.pdf  Wastewater maintenance schedule.pdf  20220111_154345.jpg  20210721_155941.jpg  bathroom bin.jpg  rooms RRR.jpg  shower message.jpg
<p>2.3. Incident reporting The Environmental Management System includes details of a system whereby environmental impacts/incidents are reported to management (by staff, guides, visitors etc).</p>	<p>✓ ✓</p>	<p>Trough constant personal communication with all our guests by both owners, problems and incidents can be addressed very quickly. A constant evaluation and assesment is done.</p> <p>We don't have any impact/incident reports to add since we haven't had any incidents since we started our business. An incident report template is in place and can be found on site in our EMS folder.</p> <ul style="list-style-type: none">  Incident Report Template Slieve Elva.pdf
<p>2.4. Action Plan The Environmental Management System includes a documented action</p>	<p>✓ ✓</p>	<p>see actionplan of our Code of Practice of The Burren & Cliffs of Moher UNESCO global geopark as well as our SMS.</p>









<p>plan programme to ensure that environmental impacts are being addressed.</p>			<p> action plan COP.pdf</p> <p> Sustainability management system Slieve ELva.pdf</p>
<p>2.5. Annual Review The EMS will be reviewed annually by the business and will be developed following input from staff from all departments of the business.</p> <p>Your business should agree that your Environmental Management System will be reviewed on an annual basis and include the following:</p> <ul style="list-style-type: none"> • A clear statement that the activities of the company do not jeopardise the provision of basic services, such as water, energy, or sanitation to neighboring communities. • Energy consumption should be measured, sources indicated, and measures to decrease overall consumption should be adopted. The use of renewable energy will be pursued. • Water consumption should be measured, sources indicated, and measures to decrease overall consumption should be adopted. • Greenhouse gases/carbon emissions are measured and offset. This needs to be communicated clearly with evidence of carbon calculators used and chosen offset scheme/s named. • The EMS should have been developed following input from all departments of the business. <p>A formal review of your performance against your goals and objectives should be carried out annually at a minimum.</p>	<p>✓</p>	<p>✓</p>	<p>The company ensures that it will review the EMS annually and it confirms it will apply and follow the points outlined in the criteria.</p> <p>Since we're only started our sustainability story in 2021 baseline numbers are not complete regarding the previous years. 2 past covid years also gives an incorrect image of the actual usages.</p> <p>Our EMS is reviewed annually when submitting our Code of practice for the Burren & Cliffs of Moher UNESCO global Geopark.</p> <p> Sustainability management system Slieve ELva.pdf</p>


Energy Conservation














Action			Details
<p>2.6. Energy Monitoring Energy used in the organisation's operations and those over which it has direct influence / control is monitored and managed.</p> <p>Energy consumption should also be measured by type and steps taken to minimise overall consumption.</p>	✓	✓	<p>We monitor all our data closely. All data is kept on file in an excel data sheet. We also use a data monitoring system for our Code of Practice of the Burren & Cliffs of Moher UNESCO global geopark which also includes a carbon calculator.</p> <p>On weekly basis: Electricity usage, water usage, Fuel usage</p> <p>Bi-weekly: General waste, recycling waste, food waste</p> <p>On monthly basis: Oil consumption, Solar panels readout, customer and staff numbers.</p> <p> consumption data proof.pdf</p> <p> Consumption Data 2019.pdf</p> <p> Consumption Data 2020.pdf</p> <p> Consumption Data 2021.pdf</p> <p> 20220118_130848.jpg</p>
<p>2.7. Energy - Guest/Night Energy used per tourist/night for each type of energy is monitored and managed.</p>	✓	✓	<p>Our data collection sheets clearly states number of guests and staff. Average use per person per night is calculated at the end of each month. The data system of the code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark does this automatically for us and compares our data against the average data of the network.</p> <p> consumption data proof.pdf</p>






<p>2.8. Renewable Energy The organisation makes efforts to increase its use of renewable energy.</p> <p>Renewable energy sources are favoured and the share of renewable energy in your total energy supply is monitored and managed.</p>	<p>✓</p>	<p>✓</p>	<p>A 6kw SPV system has been installed with a 5kw hybrid inverter and 8.2kw battery.</p> <p>This system is enough to generate the necessary electricity needed to run the business.</p> <p>An EDDI unit is connected to it so excess electricity is used to heat the hot water tank.</p> <p>Our zappi EV charger can also make use of the excess electricity generated.</p> <p>All data generated from the online app of our solar panel system can be accessed at any time and is also used in our data sheets. The app gives us a clear view on the amount of solar energy generated, used, exported. Also the amount electricity imported and the amount of CO² saved.</p> <p>We're participating in the Green for Micro programme run by the Local Enterprise Office. With support of them we're now looking further to increase our amount of solar panels or possible combination with a small wind turbine.</p> <p> Solar system readouts.pdf</p>
<p>2.9. Minimising Energy Consumption Show how equipment and practices are used to minimise energy use.</p>	<p>✓</p>	<p>✓</p>	<p>Activities that are established at Slieve Elva B&B include:</p> <p>Energy Conservation Encourage a “switch off policy” with staff and guests. Individual room radiator thermostatic valves and timed heating. Monitor our energy usage on a monthly basis and exporting our own electricity through solar panels. In periods of low occupancy, appropriate sections within the B&B are isolated so heating can be turned off and lighting reduced to emergency levels only. Upgrade to a new high efficiency boiler. Purchasing of energy efficient equipment. Small kettles in guest bedrooms to reduce electricity required to boil a kettle. A water butt supplies water for our garden and plant watering through rainwater harvesting. Where possible we use ozone generation for laundry. We reduce water consumption, energy and use of detergents.</p>



		 ozon generator.jpg  pv battery storage.jpg  20211001_110641.jpg  sensor nightlight _ timer.jpg  heating _ hot water timers.jpg  sensored night light.jpg  timer reception.jpg  thermostatic valve.jpg
<p>2.10. Energy-Saving Goals Goals/targets for reducing overall energy consumption are in place.</p>	<p>✓ ✓</p>	<p>Through our Code of Practice from the Burren & Cliffs of Moher UNESCO global Geopark an Energy action plan is made up. All goals and targets set can be easely compared year against year through the included database.</p> <p>Fuel use: aiming for 10% decrease of fuel use.</p> <p>Reduce water usage with 10% by installing low flow shower heads, regulate toilet cisterns, make guests aware of the impact of shorter showers.</p> <p>Reduce oil use by 5% using timed and zoned heating, thermostatic valves and water heating through excess of solar panels.</p>  consumption data proof.pdf





			 action plan COP.pdf
<p>2.11. Guidance / Encouragement Staff and guests are given guidance on minimising energy use.</p>	✓	✓	<p>Our complete Environmental policy including aims, goals, hints & tricks are stated on our website in multiple languages. Achievements are posted on our social media channels.</p> <p>https://www.slieveelva.com/EN/environment</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>All our policies and action plans are available for guests on site to look through.</p> <p>Signs and notices are in place where needed (like towel re-use, turn of heating, switch off lights, ...)</p> <p>Staff guidance is informal since we are an owner operated business. All communication is happening between us two.</p> <p> 20220331_181904.jpg</p> <p> 20220331_181841.jpg</p>

Waste Management








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Action			Details
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<p>2.12. Waste management A solid waste management plan is in place for the organisation’s operations and those over which it has direct influence/control.</p> <p>Waste (including food waste) is measured and mechanisms are in place to reduce waste. Where reduction is not feasible waste is reused or recycled. Any residual waste disposal has no adverse effect on the local population or the environment.</p>	<p>✓ ✓</p>	<p>Again all our waste (landfill, recycling, food) is measured bi-weekly and included in our consumption data for our Code of Practice of the Burren & Cliffs of Moher UNESCO global Geopark.</p> <p>No Waste Recycled Re-use Reducing waste by reusing single use toiletries. Use recycled products wherever possible. Using environmentally friendly cleaning materials and detergents. Utilise the internet and email as a means to distribute invoices, newsletters, brochures, etc. Make use of local food suppliers wherever possible, reducing food miles. Homemade baking & other products. We make harmful food additives, jars are reused to minimize glass wastage. In-house water heating system for roads, valves, grills and chiller, is supplied in re-useable glass bottles, significantly reducing our glass and plastic bottle wastage and carbon footprint. Compostable foodwaste is composted in our garden and used for growing vegetables, herbs and other plants in our Greenhouse.</p> <p>We ask all our guests upfront to provide us with their breakfast choice so all breakfast servings can be measured out properly which reduces our food waste.</p> <p>Where possible we buy in bulk.</p> <p>All waste which can't be re-used is collected by Clean Ireland separating landfill - recycables and foodwaste.</p> <p>We've stopped using business cards and switched to a digital version which can be scanned through a QR code. All remote controls, clock radios, kitchen scales, ... are provided with rechargeable batteries. Old batteries are being disposed of using collection points in local shops. Toiletpaper is bought in bulk from a green certified Irish company. No plastic packaging and for each box bought a tree is planted. No single use napkins anymore. We use proper quality washable napkins.</p> <p> 20220111_154345.jpg  20210721_155941.jpg</p>
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		 consumption data proof.pdf  20220331_184849.jpg  rechargeable batteries.pdf  20220331_184447.jpg  20220331_184345.jpg
<p>2.13. Monitoring - Guest/Night Waste, including food waste, is measured, mechanisms are in place to reduce waste and, where reduction is not feasible, to reuse or recycle it. Any residual waste disposal has no adverse effect on the local population or the environment.</p> <p>The amount of solid waste disposed per tourist/night is monitored and managed.</p>	<p>✓ ✓</p>	<p>Again all our waste (landfill, recycling, food) is measured bi-weekly and included in our consumption data for our Code of Practice of the Burren & Cliffs of Moher UNESCO global Geopark.</p> <p>This system calculates the average waste per tourist/night.</p>  consumption data proof.pdf
<p>2.14. Reduce, reuse, recycle The solid waste management plan includes actions to separate, reduce, reuse or recycle waste where applicable.</p>	<p>✓ ✓</p>	<p>We refer to our waste management plan for a full list actions we do.</p> <p>This plan is available for our guests through our website and on-site.</p> <p>https://www.slieveelva.com/EN/environment</p> <p>A recycling station to separate general waste, recycling and foodwaste is provided is provided to guests in the breakfast room. Clear signage above the waste bin in each bedroom encourages the guests to help us recycle.</p>  Waste management policy.pdf



			 bathroom bin.jpg  rooms RRR.jpg  recycling statio.jpg
<p>2.15. Approved waste disposal Waste disposal is to a government run or approved facility and there is evidence that the facility has no negative impact on the environment or local population.</p>	✓	✓	<p>There's only one collection company available for our area which is Clean Ireland recycling. There are bi-weekly collection of Landfill, recycling and food waste.</p> <p>Seperate containers are placed in town by the county council for collection of plastic bottles, cans and glass.</p> <p>We ensure that we only dispose of waste legally and send our waste only to official/approved facilities of Clean Ireland.</p>  cleanIreland proof.pdf
<p>2.16. Measurement & reduction goals Disposed solid waste is measured by type and goals are in place to minimize non-diverted solid waste.</p>	✓	✓	<p>All our general waste and recycling is measured bi-weekly through collections by Clean Ireland. Compostable and food waste is weight by ourselves.</p> <p>Guests can use their own products which might not be biodegradable. We encourage our guests to use green labelled products or to use the products provided by ourselves.</p> <p>Find a good way to educate and encourage guests about their waste.</p> <p>Please see our COP action plan attached for saving goals.</p> <p>Look into the subject of bio-digesters. Cost, usability, generated products: biogas, fertiliser, electricity.</p>





		<p>Reduce our general waste with 15% compared to 2019</p> <p>Reduce our recyclable waste with 5% compared to 2019</p> <p>Set a baseline for both compostable food waste and non-compostable.</p> <p>A full baseline still needs to be set regarding our foodwaste since we only started to measure this July 2021.</p> <p>See our Solid Waste management policy.</p> <p> action plan COP.pdf</p> <p> Consumption Data 2019.pdf</p> <p> Consumption Data 2020.pdf</p> <p> Consumption Data 2021.pdf</p> <p> consumption data proof.pdf</p> <p> Waste management policy.pdf</p>
<p>2.17. Guidance Guidance is given to customers, staff and suppliers of products and services on minimizing waste.</p>	<p>✓ ✓</p>	<p>All information regarding recycling and the importance of reduce, reuse, recycle is given to our guests through our website, clear information on-site and through regular social media posts.</p> <p>A recycling station is in place and guests are encouraged to use this.</p> <p>A lot of our local suppliers are also part of the Burren Ecotourism Network and fill out a code of practice for the Burren & Cliffs of Moher UNESCO Global Geopark. This ensures us and our guests that all businesses involved are operating and in a sustainable way and want to keep evolving.</p>











		https://www.slieveelva.com/EN/environment https://www.facebook.com/SlieveElvaBB/  guestrooms reduce_recycle_reuse.pdf  bathroom bin.jpg  rooms RRR.jpg  recycling statio.jpg
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Water Conservation


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Action			Details
<p>2.18. Water Management Water consumption is measured, and steps are taken to minimise overall consumption. Water sourcing is sustainable and does not adversely affect environmental flows.</p>	✓	✓	<p>Our water meter readings are noted every week and counted against the number of guests and staff.</p> <p>Data is kept in an excel datasheet and in our Code of Practice online system of the Burren en Cliffs of Moher UNESCO global geopark.</p> <p>Our business is connected and maintained directly through Irish Waters.</p> <p>Toilets are fitted with dual flush systems. In toilets that don't have a dual flush system for the time being a water hippo is placed in the cistern and/or floater is adapted so toilets use about 6 liters of water max.</p>








		<p>The flow rate of our showers is checked each year. Shower is put on for 10 seconds and the amount of water is measured and calculated to usage per minute. All flow rates are kept below 9l/min.</p> <p>Signage in bathroom is encouraging guests to save on their water use.</p> <p>Aereators are placed in taps.</p> <p> consumption data proof.pdf</p> <p> Consumption Data 2019.pdf</p> <p> Consumption Data 2020.pdf</p> <p> Consumption Data 2021.pdf</p> <p> 20220118_130848.jpg</p> <p> toilet.jpg</p> <p> waterharvesting.jpg</p> <p> shower message.jpg</p>
<p>2.19. Risk Assessment Water risk has been assessed and documented. In areas of high water risk, context-based water stewardship goals are identified and pursued.</p>	<p>✓ ✓</p>	<p>Our B&B is directly supplied from mains water controlled by Irish Waters.</p> <p>Water saving measurements are in place (see criteria 2.18 and 2.21).</p> <p>Irish Water is responsible that drinking water parameters are tested in drinking water samples to ensure the water quality is of an acceptable standard. All exceedances are fully investigated</p>




		<p>to determine the cause and to ensure that appropriate corrective actions are carried out. (Source: https://www.water.ie/help/water-quality/drinking-water-tests/#:~:text=We%20carry%20out%20regular%20testing,acceptable%20limits%20for%20each%20parameter.)</p>
<p>2.20. Monitoring - Guest/Night Water used per tourist / night per source is monitored and managed.</p>	<p>✓ ✓</p>	<p>Our water meter readings are noted every week and counted against the number of guests and staff.</p> <p>Data is kept in an excel datasheet and in our Code of Practice online system of the Burren en Cliffs of Moher UNESCO global geopark. This online system automatically calculates the average usage per guest.</p> <p> consumption data proof.pdf</p>
<p>2.21. Minimising Water Consumption Equipment and practices are used that minimise water consumption.</p>	<p>✓ ✓</p>	<p>Toilets are fitted with dual flush systems. In toilets that don't have a dual flush system for the time being a water hippo is placed in the cistern and/or floater is adapted so toilets use about 6 liters of water max.</p> <p>The flow rate of our showers is checked each year. Shower is put on for 10 seconds and the amount of water is measured and calculated to usage per minute. All flow rates are kept below 9l/min.</p> <p>Signage in bathroom is encouraging guests to save on their water use.</p> <p>Aereators are placed in taps.</p> <p>A rainwater harvesting system is in place for use in garden and outdoor cleaning.</p> <p>Dishwasher is only used when completely full and a smaller tub is placed in the sink when doing leftover dishes.</p> <p>For washing sheets and towels we make use of an ozon generator. This allows us to wash on</p>






		<p>cold temperatures and shorter cycles.</p> <p> ozon generator.jpg</p> <p> toilet.jpg</p> <p> waterharvesting.jpg</p> <p> water saving shower.pdf</p>
<p>2.22. Water Saving Goals Goals for reducing water consumption are in place.</p>	<p>✓ ✓</p>	<p>All actions taken for saving water are described in 2.21</p> <p>Our business uses less than 200m³ a year.</p> <p>Only low flow showers are in place and all toilets are regulated.</p> <p>For garden use and outdoor use a water harvesting is in place which provides all water that's needed for the Greenhouse.</p> <p>Reduce water usage with 5% through sensibilisation of guests.</p> <p> shower message.jpg</p>
<p>2.23. Sustainable Sourcing Water originates from a legal and sustainable source which has not previously affected, and is unlikely in future to affect, environmental flows.</p>	<p>✓ ✓</p>	<p>Our B&B is directly connected to the water network under supervision of Irish Waters.</p> <p>We obtain our water exclusively through legal and sustainable water sources under supervision and owned by Irish Waters. We ensure that our water source (water mains) has not previously affected, and is unlikely in future to affect, environmental flows.</p> <p>Rainwater directly collected from a roof guttering system is used in the garden.</p>




<p>2.24. Tourism Impacts Consideration is given to the cumulative impacts of tourism in the locality on water sources.</p>	✓	—	
<p>2.25. Guidance Staff and guests are given guidance on minimising water use.</p>	✓	✓	<p>We make our guests and future guests aware of water conservation through our website, social media posts and on-site information.</p> <p>https://www.slieveelva.com/EN/environment</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>All staff is expected to take on the water management course through sustainable travel Ireland TOAST system.</p> <p> shower message.jpg</p>

Wastewater

2



Action			Details
<p>2.26. Wastewater quality requirements If suitable municipal wastewater treatment is not available, there is a system in place on site to treat wastewater (that meets international wastewater quality requirements) and ensures no adverse effects on the local population and the environment.</p>	✓	✓	<p>Our wastewater system is registered with number: XGQUZ3T4GX by Portect Our Water and the Environment, Community and local Government under Clare County Council.</p> <p>Certificate issued under section 70B of the water services (amendment) act 2012</p> <p> Cert of registration wastewater.pdf</p>







<p>2.27. Disposal Wastewater, including grey water, is effectively treated and is only reused or released safely, with no adverse effects to the local population or the environment. Wastewater is disposed of to a municipal or government approved treatment system, if available.</p>	✓	✓	<p>We declare that our wastewater is legally discharged to a wastewater treatment plant.</p> <p> Cert of registration wastewater.pdf</p>

Transport

4

Action			Details
<p>2.28. Sustainable transport information The organization seeks to reduce transportation requirements and actively encourages the use of cleaner and more resource efficient alternatives by customers, employees, suppliers and in its own operations.</p> <p>Information is provided and promoted to customers on alternative (climate friendly) transport options, for arrival, departure and during their visit.</p>	✓	✓	<p>Maps of all local walking trails are available both guided and unguided.</p> <p>All local activities are promoted: horseriding, e-bikes, ferry trips, surfing & kayaking.</p> <p>Timetables for Public Transport and Local Taxis are available to guests on site and through our website.</p> <p>https://www.slieveelva.com/EN/dining-events-1</p> <p>Guests who use public transport will be picked up and dropped off again in town using our electric car. An EV charger is available at the B&B.</p> <p>Guests who book in directly with us are informed about these options during their booking process.</p> <p>Due to GDPR restrictions we have no way of contacting guests upfront who book through the trade agent system of B&B Ireland.</p>



			 alternative transportation.jpg  taxe e_whizz.jpg
<p>2.29. Providing alternative transport options Alternative transport options (e.g. bike rental, car sharing, pick-ups) for guests and staff are provided or facilitated.</p>	<p>✓ ✓</p>		<p>Maps of all local walking trails are available both guided and unguided.</p> <p>All local activities are promoted: horseriding, e-bikes, ferry trips, surfing & kayaking.</p> <p>Timetables for Public Transport and Local Taxis are available to guests on site and through our website.</p> <p>https://www.slieveelva.com/EN/dining-events-1</p> <p>Guests who use public transport will be picked up and dropped off again in town using our electric car. An EV charger is available at the B&B.</p> <p>Everything is communicating clearly through onsite information, website and by direct communication with guests.</p>  alternative transportation.jpg  taxe e_whizz.jpg
<p>2.30. Market accessibility Markets accessible by short and more sustainable transport options are favoured.</p>	<p>✓ —</p>		
<p>2.31. Supplier Transport</p>	<p>✓ ✓</p>		<p>Our purchasing policy demonstrates our commitment to environmental sustainability. By</p>



Local suppliers are favoured and daily operations seek to minimize transport use.

purchasing "Green" and "Local" products, we will be playing a significant role in the development of environmental sustainability in our business and in the local community.

We will promote the purchase of local products. Where no local alternatives are available we'll look for products within county Clare, neighbouring counties and nationally. Giving preference to materials and products with the highest percentage of "green" recycled content available, provided that the products meet acceptable use and performance standards. We'll be actively looking to partner up with companies that have relevant certification and give the same attention to sustainability as ourselves.

Our business supports employment in our region by buying produce and services from local providers, producers and retailers. We have performed a review of our suppliers to establish the % of local suppliers and set targets for improvement in the future.

Most of our products are homemade and where possible raw materials are locally sourced.

Our local purchasing database will give a clear sight on all our suppliers. Over 80% is local within the Burren Geopark region and county Clare.

We'll try to increase our local supply by 5%






All our local suppliers are in close proximity of the B&B. Therefor we choose to pick up all our supplies personally using our electric vehicle.

Greenhouse gas emissions







4

Action			Details
2.32. Monitoring & Managing GHG			All fuel and energy usage is monitored and put into a database and actions and goals are in






<p>The organisations total direct and indirect greenhouse gas emissions are monitored and managed.</p> <p>Greenhouse gas emissions from all sources controlled by the organisation are identified, calculated where possible and procedures implemented to avoid or to minimize them.</p>			<p>place for further improvement. See our SMS and COP action plan.</p> <p>A carbon calculator is included in our internal COP system of the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>Our carbon footprint:</p> <p>2019: 5.14 tonnes in total resulting in an average of 3.26kg per guest</p> <p>2020: 1.15 tonnes in total resulting in an average of 2.73kg per guest</p> <p>2021: 1.48 tonnes in total resulting in an average of 1.87kg per guest</p> <p> consumption data proof.pdf</p> <p> action plan COP.pdf</p> <p> Sustainability management system Slieve ELva.pdf</p> <p> carbon footprint report.pdf</p> <p> carbonoffsetcert.pdf</p>
<p>2.33. Avoiding and reducing</p> <p>Actions are taken to avoid and reduce significant annual emissions from all sources controlled by the organisation.</p>	<p>✓</p>	<p>✓</p>	<p>We are committed to minimizing our environmental impact, as well as that of our visitors. We have systems in place for measuring our waste, water and energy on weekly bases.</p> <p>All consumption data is calculated per person average and automatically compared with data from previous years through our Code of Practice from the Burren and Clifss of Moher</p>







		<p>UNESCO Global Geopark submission.</p> <p>All relevant actions taken are described in previous topics.</p>
<p>2.34. Footprint monitoring - tourist / night Carbon Footprint per tourist / night is monitored and managed.</p>	✓ ✓	<p>All consumption data is calculated per person average and automatically compared with data from previous years through our Code of Practice from the Burren and Cliffs of Moher UNESCO Global Geopark submission. A Carbon calculator is included.</p> <p> consumption data proof.pdf</p> <p> Consumption Data 2019.pdf</p> <p> Consumption Data 2020.pdf</p> <p> Consumption Data 2021.pdf</p> <p> consumption data proof.pdf</p>
<p>2.35. Carbon offsetting The total carbon footprint of business operations is offset. It is recommended to use a certified agency where practical.</p> <p>(it is NOT a requirement to include the carbon footprint acquired by visitors before arrival or post departure).</p>	✓ ✓	<p>- for every box of toilet paper we buy from Archie&Izzy a tree is planted through Edenprojects.org</p> <p>Our carbon footprint of 2021 has been offset through South Pole project.</p> <p>2021: 1.48 tonnes in total -> 1.5 offset. (see cert.)</p> <p> CLAEKR01.pdf</p>





		 20210114_155227.jpg  20220111_154345.jpg  carbonoffsetcert.pdf
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Harmful substances



4

Action			Details
<p>2.36. Inventory</p> <p>The use of harmful substances including pesticides, paints, swimming pool disinfectants, and cleaning materials, is minimized, and substituted when available by innocuous products or processes.</p> <p>All storage, use, handling, and disposal of chemicals are properly managed.</p> <p>An inventory of harmful substances has been made and material safety data sheets (MSDS) are held.</p>			<p>Were possible and available we only use green certified natural and biodegradable products for cleaning, kitchen, toilets, ...</p> <p>There where harmful substances can't be avoided, are mentioned in a basic risk assessment. These include:</p> <p>Paints: Where possible only water based paints are used. (inside and outside)</p> <p>Wood treatment oil</p> <p>Mould remover</p> <p>Silicone</p> <p>White spirit: is only used in the rare case that our biodegradable clean spirit isn't effective.</p> <p>In our greenhouse and around the garden no pesticides or other harmful substances are used at all.</p>







		 IC_Risk_Assessment_Slieve Elva.pdf
<p>2.37. Environmentally friendly alternatives Action has been taken to source more environmentally friendly alternatives.</p>	<p>✓ ✓</p>	<p>No harmful substances are used in the B&B. We only use green certified natural and biodegradable products for:</p> <ul style="list-style-type: none"> - Laundry and stain removing -> Sonnet and Ecover - toilets: cleaning, flushing -> Ecover cleaner and Ecozone cistern flush block - detergents for general cleaning: Ecover - disinfectant: Oyan - dishes: ecozone dishwasher tablets and ecover washing up liquid - hand soap: Maxima green - Biodegradable Bartoline clean spirit as replacement for white spirit. <p>In our greenhouse and around the garden no pesticides are used at all. Natural and organic repellents are used to get rid of pests.</p> <ul style="list-style-type: none"> - variety of flowers with pest repellent characteristics against some typical insects that can damage crops. - re-use of coffee grit and egg shells to repel slugs  20210721_155941.jpg
<p>2.38. Handling and storage</p>	<p>✓ ✓</p>	<p>The few chemical products that are still on site are stored seperatly in a concrete shed, away</p>



Chemicals, especially those in bulk amounts, are stored and handled in accordance with appropriate standards.		from animals, plants and water sources.
2.39. Visitor information Visitors are informed in advance to avoid use of personal toiletries and other substances which may be considered harmful to the local environment.	 	As most of our guests book through 3rd agent parties we usually don't have any way to contact those guests upfront due to GDPR regulations. The use of biodegradable products is mentioned on our website.

Minimize pollution

3

Action	 	Details
2.40. Identification and Monitoring The organisation implements practices to minimize pollution from: noise light runoff erosion ozone-depleting substances air, water and soil contaminants. The potential sources of pollution outlined above have been identified, reviewed, and monitored.	 	Due to our location and the size of our business, pollution in all it forms is non existing or are at same level as regular households. - Quiet hours are in place for guests. Noise levels and environmental sounds are in total line with regular households. - all lighting is timed and/or sensed. Outdoor lights are solar powered and motion sensed or are shut off during the night. We encourage our guests to step outside at night and enjoy the quietness and look up to see the stars they've probably never seen so far. - Runoff: no pesticides are used. No fertiliser, only natural composting or organic compost from local garden centre is used. - no surrounding fields have been tampered and are left in their original occuring state. - Ozone-depleting substances: All our fridges use r600a refrigerant which is HFC free. There's no air conditioning system present in the B&B.





		<p>- air, water and soil contaminants: please see all previous topics where our monitoring, reductions and goals have been stated already.</p>
<p>2.41. Monitoring The organisation implements practices to minimize pollution from: noise light runoff erosion ozone-depleting substances air, water and soil contaminants.</p> <p>The potential sources of pollution outlined above are monitored.</p>	<p>✓ ✓</p>	<p>Due to our location and the size of our business, pollution in all it forms is non existing or are at same level as regular households.</p> <ul style="list-style-type: none"> - Quiet hours are in place for guests. Noise levels and environmental sounds are in total line with regular households. - all lighting is timed and/or sensored. Outdoor lights are solar powered and motion sensored or are shut off during the night. We encourage our guests to step outside at night and enjoy the quietness and look up to see the stars they've probably never seen so far. - Runoff: no pesticides are used. No fertiliser, only natural composting or organic compost from local garden centre is used. - no surrounding fields have been tampered and are left in their original occuring state. - Ozone-depleting substances: All our fridges use r600a refrigerant which is HFC free. - air, water and soil contaminants: please see all previous topics where our monitoring, reductions and goals have been stated already.
<p>2.42. Reduction The organisation implements practices to minimize pollution from: noise light runoff erosion ozone-depleting substances air, water and soil contaminants.</p> <p>Action is taken to minimize and where possible eliminate pollution from the sources covered in the criterion.</p>	<p>✓ ✓</p>	<p>Due to our location and the size of our business, pollution in all it forms is non existing or are at same level as regular households.</p> <ul style="list-style-type: none"> - Quiet hours are in place for guests. Noise levels and environmental sounds are in total line with regular households. - all lighting is timed and/or sensored. Outdoor lights are solar powered and motion sensored or are shut off during the night. We encourage our guests to step outside at night and enjoy the



		<p>quietness and look up to see the stars they've probably never seen so far.</p> <ul style="list-style-type: none"> - Runoff: no pesticides are used. No fertiliser, only natural composting or organic compost from local garden centre is used. - no surrounding fields have been tampered and are left in their original occurring state. - Ozone-depleting substances: All our fridges use R600A refrigerant. - air, water and soil contaminants: please see all previous topics where our monitoring, reductions and goals have been stated already.
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Impact and integrity

8

Action	 	Details
<p>2.43. Site selection, nature and culture Site selection, the design and how you access has taken into account the visual amenity, landscape, cultural and natural heritage.</p>	 	<p>The B&B is established in our family home being a farmhouse for 40 years. Since we took over the place nothing was changed to the original layout. Fields are untouched and in harmony with the natural environment of the Burren.</p> <p>pictures through our website and social media:</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>https://www.slieveelva.com/</p>
<p>2.44. Sensitive areas Site selection, design and access have taken account of the protection of</p>	 	<p>The B&B is established in our family home being a farmhouse for 40 years. Since we took over the place nothing was changed to the original layout. Fields are untouched and in harmony with</p>



biologically sensitive areas and the assimilative capacity of ecosystems.

the natural environment of the Burren.



20210114_155227.jpg



poli3.jpg



poli4.jpg



DSC_52012.jpg



WCP 1.jpg



04.JPG

2.45. Cultural heritage

The integrity of archaeological, cultural heritage, and sacred sites has been preserved.




By connecting visitors with the local culture, we are providing them with an educational, emotional, social and participative interaction with the place, its living culture and the people who live there (UNESCO).

Being part of the Burren Ecotourism Network and The Burren & Cliffs of Moher UNESCO Global Geopark, we abide by its code of practice which covers:

- 1) Working Together
- 2) A cared-for landscape
- 3) A Well-Understood heritage
- 4) Vibrant communities



		<p>5) Strengthened livelihoods</p> <p>6) Sustainable environmental management.</p> <p>We recently received the highest Emerald award for our code submission.</p> <p> code_of_practice_evaluation_report_for_slieve_elva_bed_breakfast_company_2021.pdf</p>
<p>2.46. Protected areas The integrity and connectivity of natural sites and protected areas has been preserved.</p>	<p>✓ —</p>	<p>Our B&B is located in the Burren on private owned land and in compliance with all regulations.</p> <p>We fully comply by the Code of Practice of the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>https://www.burrengeopark.ie/geopark-code-of-practice-for-sustainable-tourism/</p>
<p>2.47. Biodiversity Threatened or protected species have not been displaced and impact on all wildlife habitats has been minimized and mitigated.</p>	<p>✓ —</p>	<p>Our B&B is located in the Burren on private owned land and in compliance with all regulations.</p> <p>We fully comply by the Code of Practice of the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>https://www.burrengeopark.ie/geopark-code-of-practice-for-sustainable-tourism/</p> <p>We're a business supporter of the All Ireland Pollinator Plan 2021-2025. Several actions are taken to attract pollinators and local fauna.</p> <ul style="list-style-type: none"> - pollinator friendly plants - grass and flower meadows



- grass cutting and hedge cutting to bare minimum.

Future plans include further development of orchard and garden with all naturally occurring native plants, an organic pond with wetland filter. All projects that even more improve biodiversity.



Untitled.png



poli.jpg



poli2.jpg



poli3.jpg



poli4.jpg



poli5.jpg



Slieve Elva _ Biodiversity conservation _ Disturbance compensation.pdf



Impact Assessment Slieve Elva B_B.pdf



Slieve Elva _ Wildlife wellbeing monitoring.pdf



DSC_52012.jpg




04.JPG

2.48. Water landscape



The company confirms that the water balance of the environment has not been altered and is



<p>Water courses/catchments/wetlands have not been altered. Run-off is reduced where possible and any residue is captured or channeled and filtered.</p>		<p>protected in accordance with the criterion.</p> <p>No pesticides or herbicides are used.</p> <p>We ensure that no water courses, water catchments or wetlands are being altered for the operation of our business. We work on reducing run-off and where possible capture or channel and filter any residue water.</p> <p>For cleaning only green certified biodegradable products are used.</p>
<p>2.49. Risk assessment Risk factors (including climate change, natural phenomena, and visitor safety) have been assessed and addressed.</p>	<p>✓ ✓</p>	<p>A risk assessment for the few chemicals stored at the business is available.</p> <p>Due to the nature of our business located within our private family home there are no risk factors that can be specifically tied to our business. Due to all actions taken so far the risk factors of our business are actually smaller than an average regular household.</p> <p> IC_Risk_Assessment_Slieve Elva.pdf</p>
<p>2.50. Impact assessment An impact assessment (including cumulative impacts) has been undertaken and documented as appropriate.</p>	<p>✓ ✓</p>	<p>Due to the nature of our business located within our family home we do not need an EIA under the planning & development acts and the EIA Directive 2014/52/EU</p> <p>The impact from our business is not bigger than daily household impact. Due to all actions taken so far the risk factors of our business are smaller than the average regular household impacts.</p> <p>A basic impact assessment has been carried out.</p>



Impact Assessment Slieve Elva B_B.pdf



3. Responsible Marketing


6

Accurate promotion

3

Action			Details
<p>3.1. Real pictures Promotional materials and marketing communications are accurate and transparent with regard to the organisation and its products and services, including sustainability claims. They do not promise more than is being delivered.</p> <p>Images used in promotion are of actual experiences offered and places visited by customers.</p>	✓	✓	<p>All pictures used on our own website and social media are own up to date photographs or pictures used from organisations we're part of or official instances.</p> <p>Being:</p> <ul style="list-style-type: none"> - Burren Ecotourism Network: Who have their own marketing group and provides pictures and a promotional video from each member. - Clare County Council, Visit Clare and Failte Ireland who all have made their database available for all local businesses. <p>All images used on our website are no older than 2 years and are updated regularly.</p> <p>Please see:</p> <p>https://www.slieveelva.com/</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>https://burren.ie/visit/slieve-elva-bed-breakfast/</p> <p>https://www.bijlandgenoten.be/slieve-elva/</p> <p>and listings on Booking.com, BandBIreland, Tripadvisor.</p>



<p>3.2. Sustainability claims Sustainability claims are based on records of past performance.</p>	<p>✓</p>	<p>✓</p>	<p>All our progress can be followed on our website and social media.</p> <p>https://www.facebook.com/SlieveElvaBB/posts/pfbid0eZ9fAmUhpY9N7RFNQGvikKfn6nc5ataUjRktzE5pxXM7cKqKBglghLJf3N5kf7l</p> <p>https://www.facebook.com/SlieveElvaBB/posts/pfbid0377tJJnNyqPR2Gex7hhTn8jwXivWSNdzPeoPdoDo3ghCHHvgHAJDEGZxe8mzKXAkI</p> <p>We regularly post the progress we've made to keep our guests and followers up to date.</p> <p>https://www.slieveelva.com/EN/environment</p> <p>We recently submitted our code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark. The full report is available at our premises to read.</p> <p>We were awarded with the Geopark Emerald Award with an overall performance score of 28/28 - 100%</p> <p> code_of_practice_evaluation_report_for_slieve_elva_bed_breakfast_company_2021.pdf</p>
<p>3.3. Promotional materials Promotional materials are accurate and complete and do not promise more than can be delivered by the business.</p>	<p>✓</p>	<p>✓</p>	<p>All our promotional materials are up to date. Website is updated every month. Social media on daily/weekly base.</p> <p>Our digital business card through QR-code can be updated very fast and easily.</p> <p>Before the start of the new season our full database of leaflets from local businesses and attractions is checked and/or replaced or topped up with new material provided by the business and attraction itself.</p> <p>https://www.slieveelva.com/</p>



https://www.facebook.com/SlieveElvaBB



qr_business card SE.png







alternative transportation.jpg

Reporting and communication

3

Action			Details
<p>3.4. Sustainability performance The organisation communicates its sustainability policy, actions and performance to stakeholders, including customers, and seeks to engage their support. Regular reports are made available on sustainability performance.</p>			<p>All our progress can be followed on our website and social media.</p> <p>We regularly post the progress we've made to keep our guests and followers up to date.</p> <p>https://www.slieveelva.com/EN/environment</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>We recently submitted our code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark. The full report is available at our premises to read.</p> <p>We were awarded with the Geopark Emerald Award with an overall performance score of 28/28 - 100%</p> <p>Through reporting on our social media, use of email banners, signage in the B&B and by talking directly with guests, suppliers, local community we encourage everyone to join and help us with this sustainability mission.</p>



		 code_of_practice_evaluation_report_for_slieve_elva_bed_breakfast_company_2021.pdf
<p>3.5. Sustainability policy Sustainability policies and actions are reported in external and internal communication material, including the organisation’s website.</p>	<p>✓ ✓</p>	<p>Our sustainability policy is clearly displayed on our website and on premisses. Actions and progress we're making are also shared over social media both our own and shares by organisations and community pages we've partnered with.</p> <p>All our promotional materials are up to date. Website is updated every month. Social media on daily/weekly base.</p> <p>Our digital businesscard through QR-code can be updated very fast and easily.</p> <p>Before the start of the new season our full database of leaflets from local businesses and attractions is checked and/or replaced or topped up with new material provided by the business and attraction itself.</p> <p>https://www.slieveelva.com/</p> <p>https://www.facebook.com/SlieveElvaBB</p>  Environmental Policy.pdf  20220111_105853.jpg  Sustainability management system Slieve ELva.pdf
<p>3.6. Communication Communications contain messages inviting consumer and stakeholder</p>	<p>✓ ✓</p>	<p>We regularly take part of local community events like the Christmas fayre, Halloween and easter events. These events are ideal to talk with people from the local community. We are</p>



support.

known as an eco business in the community and regularly get questions about this from local businesses and individuals. We take time to explain what we do and answer their questions regards reservation they have themselves that might keep them from starting the same story and doing their part.

Through the Burren Ecotourism Network we're taking actively part in the Burren Food Trail subgroup, the Marketing subgroup and the Conservation Administration.

We also take part in networking events.

Through clear signage on site and through our website and social media we also call upon our customers to help doing their part, especially during their stay here with us.

<https://www.slieveelva.com/EN/environment>

<https://www.facebook.com/SlieveElvaBB>



BEN marketing group evidence.pdf



Gmail _ Follow up.pdf



Gmail _ Burren Christmas Fayre.pdf



beachclean Bishops quarter 2.jpg



BFT Meeting September 27th 2021.docx _ Google Docs.pdf



BEN netwalking event Ref_ THVY4.pdf





4. Procurement






10

Environmentally preferable purchasing

3



Action			Details
<p>4.1. Purchasing policy A documented environmental purchasing policy is in place. Your purchasing policies should favour environmentally sustainable suppliers and products, including capital goods, food, beverages, building materials and consumables.</p>			<p>Where possible we try to source our produce from local suppliers within the Burren Geopark or county Clare, provided they offer the same great quality we're looking for. Most of those suppliers are also part of the Burren Ecotourism Network.</p> <p>Some raw materials are not found locally (for example flour and other baking ingredients) this is bought from Irish companies nationwide.</p> <p>We prefer to buy from companies who have their own green labels and certificates to proof they work in a sustainable manner.</p> <p> Green Purchasing Policy.pdf</p> <p> 5_2_Local_Purchasing_Data_Table.pdf</p>
<p>4.2. Certified products Preference is given to products and suppliers with environmental certification – notably with respect to wood, paper, fish, other foods, and products from the wild. Where certified products are not available, consideration is given to origin and methods of growing or production.</p>			<p>The company confirms it gives preference to products certified as sustainable when purchasing (whenever possible).</p> <p>Wherever possible we try to source our produce locally from small scale producers.</p> <p>Our meats, fish comes from local producers. The salmon we use through the Burren Smokehouse is organic certified.</p>







			<p>All our coffee, teas, chocolate etc. are RFI and fairtrade certified.</p> <p>When buying wooden products being timber or new furniture we buy FSC certified goods within Ireland.</p> <p> 20210721_155941.jpg</p> <p> 20220331_184345.jpg</p> <p> Green Purchasing Policy.pdf</p> <p> coffee order.pdf</p> <p> organic salmon.pdf</p>
<p>4.3. Threatened species Threatened species are not used or sold.</p>	✓	✓	<p>The company confirms not to use or sell threatened species. This is stated in our policy which is available through our website and on site for guests and visitors.</p>

Efficient purchasing

3

Action			Details
<p>4.4. Multiple use The organisation carefully monitors and manages the purchasing and use of consumable and disposable goods, including food, in order to minimise waste.</p>	✓	✓	<p>Please see our Green Purchasing policy.</p> <p>We favour reusable, returnable and recycled goods.</p> <p>Bulk packaging are repartioned in reusable containers. Glass jars are reused for our own</p>






Purchasing favours reusable, returnable and recycled goods.		homemade jam. Our old bedroom furniture is repurposed and/or upcycled.  Green Purchasing Policy.pdf
4.5. Packaging Unnecessary packaging is avoided (especially plastic), and this is considered with buying in bulk as appropriate.	✓	— Please see our Green Purchasing Policy. For examples: - meats are bought directly from our local supplier - flour (25kg bags), sugar (25kg bags), coffee (whole bean kg bags), eggs (in recyclable trays) and other baking supplies are all bought in bulk where possible.  Green Purchasing Policy.pdf  inv_obrien_SLI007_220325_0654_5791.PDF  I220510771.pdf
4.6. Single use plastics Single Use plastics are avoided unless no alternative is available.	✓	✓ Single use plastics are avoided unless no alternative is available. Bulk pack items or meats are repacked in re-usable containers. To cover pots without lids a re usable silicon cover is used instead of cling film. Re usable bottles shampoo, soap, ... for guest use.






		See our green purchasing policy.  Green Purchasing Policy.pdf
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Local purchasing

4

Action			Details
<p>4.7. Source check When purchasing and offering goods and services, the organisation gives priority to local and fair trade suppliers whenever these are available and of sufficient quality. The organisation regularly audits its sources of supply of goods and services.</p>	✓	✓	<p>When purchasing and offering goods and services, we give priority to local and fair trade suppliers whenever these are available and of sufficient quality.</p> <p>The size and nature of our business makes it very easy to stay on top of things without the need of big report systems.</p> <p>Most of our suppliers are local businesses which are also part of the Burren Ecotourism Network and therefor are also in line with all regulations, sustainability aims and checks.</p>  5__2_Local_Purchasing_Data_Table.pdf
<p>4.8. Local purchasing opportunities Visitors are given the opportunity to purchase locally produced arts and crafts based on the area's nature, history and culture.</p>	✓	—	<p>Leaflets of local producers and artists are available for guests.</p> <p>Direct links on our website to our main local suppliers. www.slieveelva.com</p> <p>Our own homemade produce is for sale too and advertised in the B&B itself.</p>



<p>4.9. Local goods The proportion of goods and services purchased from locally owned and operated businesses is measured and managed.</p>	✓	✓	<p>Please see our Local Purchasing Data Table.</p> <p> 5__2_Local_Purchasing_Data_Table.pdf</p>
<p>4.10. Non local goods The proportion of non-locally owned or operated suppliers that are fair trade is measured and managed.</p>	✓	✓	<p>Please see our LPDT.</p> <p>Our products from non-local suppliers:</p> <ul style="list-style-type: none">- Coffee -> through Pure Roast Coffee -> Rainforest alliance and fair trade- chocolate -> through ALDI store -> all fair trade and UTZ certified- Tea -> through ALDI store -> Rainforest alliance certified- Cocoa powder through ALDI store -> Rainforest Alliance certified <p> coffee order.pdf</p> <p> 5__2_Local_Purchasing_Data_Table.pdf</p>




5. Customer Experience and Education

27

Customer experience

2

Action			Details
<p>5.1. Feedback System</p> <p>A customer feedback system is in place, together with analysis of the results. Customer satisfaction, including aspects of sustainability, is monitored and corrective action taken.</p>	✓	✓	<p>We have a guestbook available for guests which we encourage to leave us a message during checkout. We are registered on tripadvisor, Facebook, Google plus, BandBIreland, Booking.com, ... here visitors can report their experiences to other travelers. On the last day of their stay guests are provided with an evaluation form to fill out if they want.</p> <p>By taking the time to talk to our guests (during check-in, breakfast service, upon arrival from a days out, while chilling in the lounge room, ...) we have a way of constant and regularly evaluation of the guests experiences.</p> <p>https://www.tripadvisor.ie/Hotel_Review-g212090-d614556-Reviews-or15-Slieve_Elva_B_B-Lisdoonvarna_The_Burren_County_Clare.html</p> <p>https://www.booking.com/hotel/ie/slieve-elva-b-amp-b.nl.html?auth_success=1</p> <p> evaluation form.pdf</p>
<p>5.2. Customer Feedback</p> <p>All customers are given the opportunity to fill out a questionnaire asking them about their experiences of products and services.</p>	✓	✓	<p>We have a guestbook available for guests which we encourage to leave us a message during checkout. We are registered on tripadvisor, Facebook, Google plus, BandBIreland, Booking.com, ... here visitors can report their experiences to other travelers. On the last day of their stay guests are provided with an evaluation form to fill out if they want.</p>



Negative feedback and responses made to your organisation are recorded and there is evidence of corrective actions taken.

By taking the time to talk to our guests (during check-in, breakfast service, upon arrival from a days out, while chilling in the lounge room, ...) we have a way of constant and regularly evaluation of the guests experiences.

https://www.tripadvisor.ie/Hotel_Review-g212090-d614556-Reviews-or15-Slieve_Elva_B_B-Lisdoonvarna_The_Burren_County_Clare.html

https://www.booking.com/hotel/ie/slieve-elva-b-amp-b.nl.html?auth_success=1

We always try to react on reviews given.

A complaints register is in place and available to guests but so far never has been used.



Complaints Register Slieve Elva B_B.docx










guestbook reviews.jpg

Information and interpretation

1

Action			Details
<p>5.3. Accurate visitor information The organisation provides information about and interpretation of the natural surroundings, local culture, and cultural heritage, as well as an explanation of appropriate behaviour while visiting natural areas, living cultures, and cultural heritage sites. (Please tab guidance section for more information).</p>	✓	✓	<p>A lot of local information regarding activities and things to do in the Burren & Cliffs of Moher UNESCO Global Geopark can be found on our own website. A lot of posts regarding nature, local heritage and culture are shared through our social media. These posts include own posts and posts from Burren Ecotourism Network, BurrenBeoTrust, Burren Geopark, local community and Leave no Trace principles.</p> <p>We have a wide variety of books, information leaflets available on-site in our library.</p> <p>https://www.slieveelva.com/EN/dining-events-1</p>



		<p>https://www.slieveelva.com/EN/about-1</p> <p>https://www.facebook.com/SlieveElvaBB/</p> <p> 20220111_105853.jpg</p> <p> walking maps.jpg</p> <p> info maps.jpg</p> <p> 20211008_155255.jpg</p> <p> 20211008_155243.jpg</p> <p> display 1.jpg</p> <p> 20211008_150536.jpg</p>
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Use of non-personal interpretation

2

Action			Details
<p>5.4. Staff training Staff are informed and trained about the natural and cultural heritage of the local area.</p>	✓	✓	<p>As members of The Burren Ecotourism Network and doing the Code of Practice from the Burren & Cliffs of Moher UNESCO Global Geopark, being well informed and trained regarding natural and cultural heritage of the Burren is a key part.</p> <p>All our staff is engaged in webinars and training sessions organised by the Burren Geopark,</p>







		<p>BurrenBeo Trust, Clare county Council and other local training events shared by member of the BEN network.</p> <p>All training events are shared through respective social media networks and mailing listings. A mixture of both webinars and in person events.</p> <p>https://www.facebook.com/BurrenGeopark</p> <p>https://www.facebook.com/BurrenbeoTrust</p> <p> burren geology course.jpg</p> <p> burren rocks poster.jpg</p>
<p>5.5. Behavioural awareness Information is provided to customers about appropriate behaviour in the local area.</p>	<p>✓ ✓</p>	<p>Since our business is located in the Burren & Cliffs of Moher UNESCO Global Geopark, all businesses and their guest need to adhere by the Leave no Trace principles. These principles are clearly stated on our website and on site.</p> <p>As owners we also followed the LNT course and received our certificate.</p> <p>https://www.slieveelva.com/EN/environment</p> <p> LNT cert.pdf</p> <p> LNT.jpg</p> <p> tote bags.jpg</p>




Cultural interactions

4



Action			Details
<p>5.6. Good practices</p> <p>The organisation follows international and national good practice and locally agreed guidance for the management and promotion of visits to indigenous communities and culturally or historically sensitive sites in order to minimise adverse impacts and maximise local benefits and visitor fulfilment.</p> <p>The organisation demonstrates awareness of, and compliance with the above for tourist visits to cultural sites and indigenous communities.</p>	✓	—	<p>Being a full member of the Burren Ecotourism Network we go through the code of practice submission by the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>Please see our latest report attached.</p> <p> code_of_practice_evaluation_report_for_slieve_elva_bed_breakfast_company_2021.pdf</p>
<p>5.7. Community engagement</p> <p>The organisation engages with communities / sites in reviewing guidance and creating and agreeing additional guidelines as necessary.</p>	✓	—	<p>Being a full member of the Burren Ecotourism Network we go through the code of practice submission by the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>Please see our latest report attached.</p> <p> code_of_practice_evaluation_report_for_slieve_elva_bed_breakfast_company_2021.pdf</p>
<p>5.8. Guidelines</p> <p>Guidelines are effectively used and communicated.</p>	✓	—	<p>Being a full member of the Burren Ecotourism Network we go through the code of practice submission by the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>Please see our latest report attached.</p>






<p>5.9. Prevention of child abuse Particular measures are in place to avoid inappropriate interaction with children.</p>	<p>✓</p>	<p>✓</p>	<p>We support every child's right to a safe and secure childhood and we're committed to the principle that all people have the right to grow up and develop without fear of exploitation or harm.</p> <p>Since our B&B is part of our family home and we have young children running around ourselves, it's from the utmost importance kids can roam free in a safe environment.</p> <p>All guests with children are asked to supervise their children at all times.</p> <p>Being volunteers in organisations like Scouting Ireland and Fighting words we've undergone Garda vetting and Safeguarding training which has to be renewed every 3 years.</p> <p> Safeguarding_Foundation_Certificate Kris.pdf</p>
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Presenting culture and heritage









7

Action			Details
<p>5.10. Local arts/crafts The organization values and incorporates authentic elements of traditional and contemporary local culture in its operations, design, decoration, cuisine, or shops, while respecting the intellectual property rights of local communities. Local art/craft is reflected in design and furnishings.</p>	<p>✓</p>	<p>—</p>	<p>The company confirms to consider local design, furnishing and other aspects mentioned in the criterion.</p> <p>All rooms are decorated using authentic, traditional, local and own designs. Displayed town and area maps are designed locally.</p>
<p>5.11. Accurate information Visitors are provided with accurate information and/or interpretation that provides the potential for better understanding and appreciation of local</p>	<p>✓</p>	<p>✓</p>	<p>Visitors are provided with accurate information and/or interpretation that provides the potential for better understanding and appreciation of local heritage through our website, social media and on site.</p>



<p>heritage in two of the following areas:</p> <ul style="list-style-type: none"> - Sacred sites - Local myth, legend and romance - Local history - Local folklore - Local food culture - Local famous/infamous sons and daughters past and present - Music & song - Dance - Ethnic Communities 		<p>A variety of books and DVD's regarding local history, heritage, folklore are available through our guests library.</p> <p>Several leaflets and brochures regarding local historic sites are at guests disposal.</p> <p>Guests are encouraged to enjoy their meal in one of the local pubs that use local produce and has live traditional music sessions available.</p> <p>https://www.slieveelva.com/EN/about-1</p> <p>https://www.facebook.com/SlieveElvaBB</p>
<p>5.12. Offering local experiences Living cultural heritage and traditions are evident in cuisine, retail, events and other services offered.</p>	<p>✓ ✓</p>	<p>Being part of the Burren Ecotourism Network and located in the Burren & Cliffs of Moher UNESCO Global Geopark, we have a close cooperation with local businesses, attractions and events.</p> <p>Guests are kept up to date of special events in the local area when they stay with us.</p> <p>All rooms are decorated with pictures taken in the direct region of the B&B. Traditional Irish breakfast as well as breakfast options with local products are part of our breakfast service.</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>https://www.slieveelva.com/EN/rooms-1</p> <p> trad soda.jpg</p> <p> old school marmelade.jpg</p> <p> breakfast menu.pdf</p>



5.13. Respect of property rights Copyright and intellectual property rights have been observed and necessary permissions obtained.	✓	✓	The company confirms to respect copyright and intellectual property as described in the criterion. All pictures used on our own website are our own property.
5.14. Local community involvement The views of the local community have been sought on the presentation of local cultural heritage.	✓	✓	Through the Burren Ecotourism Network and the Burren & Cliffs of Moher UNESCO Global Geopark there's a constant interaction between local businesses, communities, etc. Social media posts regarding the Burren Geopark and community posts are regularly shared on our own social media and the other way around. Living in a small rural town their is great cohesion between businesses and local community.  Gmail _ Reminder _ Webinar regarding a Solar Meitheal _ Tonight at 8pm.pdf  Gmail _ Lisdoonvarna Heritage Plan and Design Guide_.pdf  Gmail _ Letter of support.pdf  Gmail _ Energy Survey.pdf  Gmail _ Lisdoonvarna Sustainable Energy Project.pdf  Gmail _ You are invited to the consultation evening on the Lisdoonvarna Heritage Plan.pdf  Gmail _ Fwd_ North Clare Strategic Planning Group.pdf  Gmail _ Reminder _ Webinar regarding a Solar Meitheal _ Tonight at 8pm.pdf






<p>5.15. Interpretive Plan A current documented interpretive plan is in place which include a section detailing how the plan will be implemented. The plan should include the following:</p> <ul style="list-style-type: none"> • Research carried out • Products’ target audience • Main themes and messages of the interpretation • Goals and objectives of the interpretive experience • Structure of the interpretive experience (e.g. guided tour, demonstration, course) • Special features of the interpretation (e.g. visual, fun, interactive etc) • Communicating the principles of ecotourism • The significance of the ecotourism area • Monitoring and evaluating the interpretation • Improving the interpretive experience over time 	✓	—	
<p>5.16. Implementation The current documented interpretive plan will also include a section detailing how the plan will be implemented including any reference where relevant.</p>	✓	—	

Artefacts

3

Action	✓	✓	Details
<p>5.17. Documentation Historical and archaeological artefacts are not sold, traded or displayed,</p>	✓	✓	We confirm to follow all rights and laws regarding artefacts and to document and report any use of artefacts.




<p>except as permitted by local and international law.</p> <p>Any use of artefacts is transparent and / or documented and reported.</p>			<p>No historical and archaeological artefacts are sold, traded or displayed in our business.</p> <p>We commit to follow all rights and laws regarding artefacts and archaeological objects that may be found on our grounds. We will neither sell, trade nor display such artefacts, unless permitted by local and international law.</p> <p> Policies.pdf</p>
<p>5.18. Respecting laws</p> <p>Where artefacts are used, laws and bylaws have been identified that permit such use.</p>	✓	✓	<p>We confirm that we will not use any artefacts without permission.</p> <p>There are no artefacts present or used in our B&B.</p> <p>We commit to follow all rights and laws regarding artefacts and archaeological objects that may be found on our grounds. We will neither sell, trade nor display such artefacts, unless permitted by local and international law.</p> <p> Policies.pdf</p>
<p>5.19. Protection</p> <p>Visitors are prevented from removing or damaging artefacts.</p>	✓	✓	<p>We commit to follow all rights and laws regarding artefacts and archaeological objects that may be found on our grounds. We will neither sell, trade nor display such artefacts, unless permitted by local and international law. We commit to use artefacts that are currently in our possession (none at the moment) transparently by documenting and reporting on them as required by local and international regulations. We confirm thWe further ensure that we prevent visitors from removing or damaging artefacts, by displaying them in a protected environment only.</p> <p> Policies.pdf</p>



Access for all

3


Action			Details
<p>5.20. Accessible sites Sites, buildings and activities are accessible to persons with physical disabilities and other special needs, as appropriate to the nature of the operation.</p>			<p>Since we didn't build the building and our business is part of our family home there's nothing we can change at the moment regarding structure and internal layout. We confirm that, wherever possible, we make sites, buildings and activities accessible to all if future projects or complete retrofits might allow this.</p> <p>Through our code of practice submission for the Burren & Cliffs of Moher UNESCO Global Geopark we've filled out a universall design review.</p> <p>Our online communication like social media, website is developed keeping the broader public in mind and accessible on desktop, tablets, mobiles and available In different languages (French, Dutch, English). Templates are in place regarding bookings through different booking engines and our own channels.</p> <p>Our breakfast menu is available in English, French, Dutch, Italian and Spanish.</p> <p>All on site information is kept simple and easy to understand and read.</p> <p> 4_2_Universal_Design_Review_Template _1_.pdf</p>
<p>5.21. Spread of information Clear and accurate information is provided on the level of accessibility.</p>			<p>Our online communication like social media, website is developed keeping the broader public in mind and accessible on desktop, tablets, mobiles and available In different languages (French, Dutch, English). Templates are in place regarding bookings through different booking engines and our own channels.</p> <p>Our breakfast menu is available in English, French, Dutch, Italian and Spanish.</p>



		<p>All on site information is kept simple and easy to understand and read.</p> <p>https://www.slieveelva.com/</p> <p>https://www.slieveelva.com/fr/</p> <p>https://www.slieveelva.com/nl/</p> <p>Accessibility of our premises is clearly stated on websites of our booking partners and our own website.</p> <p>https://www.slieveelva.com/EN/rooms-1</p> <p> covid 19 breakfast ESP.pdf</p> <p> covid 19 breakfast FR.pdf</p> <p> covid 19 breakfast IT.pdf</p>
<p>5.22. Certification and proof Accessibility is certified or checked with relevant experts/user bodies.</p>	<p>✓ ✓</p>	<p>Barrier-free accessibility is not possible in our current situation. We took over the business from previous owners with current layout as it was.</p> <p>Without removing internal support walls and completely rebuild the whole house it's not possible with the current layout to make things fully accessible for wheelchairs and other physical disabled that requires wider access.</p>

Sustainable practices and materials



Action			Details
<p>5.23. Buildings & Construction Local materials, practices and crafts have been used in buildings and design where practical and appropriate.</p> <p>Sustainable design, materials and construction practices have been used in buildings, with appropriate certification where possible.</p>	✓	—	No major works have been done since the business was taken over from previous owners.
<p>5.24. Landscaping and decoration Native and endemic plants obtained from sustainable sources have been used in landscaping and decoration, avoiding exotic and invasive species.</p>	✓	✓	<p>Landscaping our garden is a future project. So far we've started with planting Native Heritage apple trees which will result in a blooming orchard.</p> <p>Part of the land is designated as meadow field where grass cutting is limited to once a year. This is also pledged on https://pollinators.ie/</p> <p>Plenty of native wild flowers like buttercups, dandelions, bluebells and even spring gentian can be found around our hedges and dry stone walls. All these flowers are naturally occurring and have not been bought in shops.</p> <p> futureforest apple trees.pdf</p>
<p>5.25. Adequate planting Plants have been selected for their ability to tolerate prevailing or anticipated conditions eg drought tolerant plants.</p>	✓	✓	<p>Landscaping our garden is a future project. So far we've started with planting Native Heritage apple trees which will result in a blooming orchard soon. The variety of apple trees has been specifically chosen with our specific location (In the Burren National Park & near the Atlantic coast).</p> <p>Future landscaping of our garden to an edible organic garden with organic pond and wetland will be done by using native plants where possible.</p>
<p>5.26. Construction practices</p>	✓	—	No new construction practices have been performed since we took over the business from



Sustainable design, materials and construction practices have been used in buildings, with appropriate certification where possible.			previous owners.
5.27. Construction waste Waste from construction is sorted and disposed of in an environmentally sound manner.	✓	✓	Since we haven't done any construction so far, this is not applicable. Of course in due time when constructions will happen on site we will follow all applicable regulations. We commit to sorting and disposing of any construction waste produced now or in future in an environmentally sound manner, according to applicable rules and laws.



6. Biodiversity & Conservation


33

Biodiversity conservation







9

Action			Details
<p>6.1. Evidence of awareness</p> <p>The organisation supports and contributes to biodiversity conservation, through appropriate management of its own property. Particular attention is paid to natural protected areas and areas of high biodiversity value. Any disturbance of natural ecosystems is minimized, rehabilitated and there is a compensatory contribution to conservation management.</p> <p>The organisation also demonstrates awareness of natural protected areas and areas of high biodiversity value in the areas visited.</p>	✓	✓	<p>Being a full member of the Burren Ecotourism Network we run our business by the Burren & Cliffs of Moher UNESCO Global Geopark code of practice.</p> <p>We were awarded with the highest Emerald award for our submission.</p> <p>This includes the following:</p> <ul style="list-style-type: none"> - collaboration with allstakeholders to collectively develop the UNESCO Global Geopark as a sustainabe tourism destination. - Active participation in conserving our natural and cultural heritage. - Offering quality information and interpretation to visitors. - Working to ensure that tourism makes a positive social contribution and making our services available to the widest possible audience. - Contributing to the local economy through local employment, sourcing local services and produce, and promoting the Network and the Geopark. - Developing effective systems for monitoring and managing waste, water, wastewater, energy, travel impact and purchases.Having an environmental policy and working to an environmental action plan, with actions and targets for improvement that are reviewed annually. <p>Being located in the Burren & Cliffs of Moher UNESCO Global Geopark we regularly attend</p>









		<p>webinars and sessions organised by the Geopark, BurrenBeoTrust, Burren Ecotourism Network, ...</p> <p>Other special areas of conservation (SAC) nearby:</p> <ul style="list-style-type: none"> - Ballyteige meadows SAC - Black Head-Poulsallagh Complex SAC <p>All can be found through https://www.npws.ie/protected-sites</p> <p>As a business supporter of the All Ireland Pollinator Plan we've to submit an annual report of all actions we've taken to improve and support biodiversity.</p> <p>Participation in monthly cleanups organised by the Con Ad group (which we're active members of) of the Burren Ecotourism Network brings us to different location within the Geopark.</p> <p>As Scouts Leaders with the local 9th Clare Ennistymon scouts group teaching and participating in projects from LNT, biodiversity, community and heritage plays an important part.</p> <p> 20220516_143350.jpg</p>
<p>6.2. Monetary support The organization provides and records monetary support for biodiversity conservation in the local area.</p>	<p>✓ ✓</p>	<p>We recently joined the Burrenbeo Trust as a business member and are paying an annual fee which the organisation uses for several conservation projects.</p> <p>Participation in events of the Burren Beo Trust + some extra sponsoring.</p> <p>Postcards are sold on site and proceedings go to the Burren Beo Trust.</p> <p>Our anual membership fee for the Burren Ecotourism Network also contributes to several conservation projects.</p>







		 display 1.jpg  Gmail _ Order complete_ Burren Winterage Weekend 2021.pdf  Sales_Receipt _ Slieve Elva _1_.pdf  Gmail _ Your Burrenbeo Trust order has been received!.pdf  burrenbeo cert.jpg
<p>6.3. In-kind contributions The organization provides and records in-kind or other support for biodiversity conservation in the local area.</p>	<p>✓ —</p>	
<p>6.4. Active management Properties owned or operated by the business are actively managed to support biodiversity conservation.</p>	<p>✓ —</p>	<p>We are business supporter of the All Ireland Pollinator Plan 2021-2025 and our business is added to their action map.</p> <p>Designated areas are left untouched to create natural flower meadows.</p> <p>Pollinator friendly plants are planted.</p> <p>A 24sqm greenhouse is erected and managed 100% organical.</p> <p>No pesticides are used on our property.</p>  AIPP plan.png








			 poli.jpg  poli2.jpg  poli3.jpg  poli4.jpg  poli5.jpg
<p>6.5. Mitigating disturbances The organisation is aware of, and mitigates, activity with potential to disturb wildlife and habitats.</p>	<p>✓ ✓</p>		<p>Due to our unique rural location, our business size and nature the impact and disturbances on wildlife habitats is almost non existing and at even lower levels than the average households.</p> <p>Guests that stay in our B&B are made ware of its unique location within the Geopark and the things we do to run our B&B in a sustainable way with respect for nature and the surrounding area.</p> <p>All outdoor lightening is solar powered, has light sensors and/or is turned off at night to revent light pollution.</p> <p>Please see our impact assesement.</p>  Impact Assessment Slieve Elva B_B.pdf
<p>6.6. Compensation Compensation is made where any disturbance has occurred.</p>	<p>✓ ✓</p>		<p>Due to our business size and nature the impact and disturbances on wildlife habitats is almost non existing and at even lower levels than the average households.</p> <ul style="list-style-type: none"> - Hedge cutting is minimised so birds can use it safely for nesting. - flowers and fruit trees are planted which attracts pollinators.







		<p>- Surrounding fields are left untouched so local wildlife can roam freely.</p> <p>Till up to date we do not have any significant disturbances, but if they where to occur we have a system in place. See our Biodiversity CDC scheme.</p> <p> Slieve Elva _ Biodiversity conservation _ Disturbance compensation.pdf</p>
<p>6.7. Encouraging visitors Action is taken to encourage visitors to support biodiversity conservation.</p>	<p>✓ ✓</p>	<p>Future guests are kept informed and encouraged through our social media.</p> <p>In all our communication the AIPP logo is included in a banner.</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>https://www.slieveelva.com/EN/environment</p> <p>https://pollinators.ie/top-ten-ways-to-help-pollinators/ -> are used by us regularly to show to guests and be used in social media posts to inform people on what they can do. Link is also provided on our environment page of our website.</p> <p> poli.jpg</p> <p> mail banner new bft.jpg</p> <p> bb logo 2.png</p>
<p>6.8. Collaboration The organisation engages with local conservation NGOs and National Parks and Wildlife services (NPWS) in its main areas of operation/visited.</p>	<p>✓ —</p>	<p>Through the Burren Ecotourism Network and our code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark there's a close connection between all organisations and the Burren Beo Trust.</p>



		<p>We followed the Clean Coasts observer course.</p> <p> clean coast observers.pdf</p>
<p>6.9. Leave No Trace The organisation uses Leave No Trace Ireland guidelines when advising visitors in use of local natural areas.</p>	✓ ✓	<p>The company confirms to use and communicate the Leave No Trace Ireland guidelines with visitors.</p> <p>Following the LNT principles are crucial for us and part of our code of practice of the Burren & Cliffs of Moher UNESCO Global Geopark.</p> <p>LNT principles are displayed on site and on our website.</p> <p>We also received certification for following a LNT course.</p> <p>https://www.slieveelva.com/EN/environment</p> <p> 20220111_105853.jpg</p> <p> LNT cert.pdf</p> <p> LNT.jpg</p> <p> tote bags.jpg</p>

Protecting cultural heritage



Action			Details
<p>6.10. Monetary support The organisation contributes to the protection, preservation and enhancement of local properties, sites and traditions of historical, archaeological, cultural and spiritual significance and does not impede access to them by local residents. The organisation makes and records monetary contributions to the protection of cultural heritage in its main areas of operation / visited.</p>	✓	✓	<p>We recently joined the Burrenbeo Trust as a business members and are paying an annual fee. This fee helps them in several cultural and historical local conservation projects.</p> <p>Participation in events of the Burren Beo Trust + some extra sponsoring.</p> <p>Postcards are sold on site and proceedings go to the Burren Beo Trust.</p> <p>Our anual membership fee for the Burren Ecotourism Network also contributes to several conservation projects.</p> <p>https://burrenbeo.com/our-work/</p> <p> Gmail _ Order complete_ Burren Winterage Weekend 2021.pdf</p> <p> Sales_Receipt _ Slieve Elva _1_.pdf</p> <p> Gmail _ Your Burrenbeo Trust order has been received!.pdf</p> <p> burrenbeo cert.jpg</p>
<p>6.11. In-kind support The organisation provides in-kind or other support for cultural heritage in its main areas of operation / visited.</p>	✓	—	
<p>6.12. Local access The organisation ensures that its activities do not impede local access to sites. There is a statement that the tourism business does not impede local</p>	✓	✓	<p>Our Business is located in our family home located on fully owned private property and does not serve as access way to any natural amenities or historical, archeological, culturally and spiritually important sites.</p>



residents' access to natural amenities or historical, archeological, culturally and spiritually important sites

As part of supporting our local community we do not impede local residents' access to natural amenities or historical, archaeological, culturally and spiritually important sites that are located on our grounds or can be accessed through our property.





Visits to natural sites

3



Action			Details
<p>6.13. Compliance with guidelines The organisation follows appropriate guidelines for the management and promotion of visits to natural sites in order to minimise adverse impacts and maximise visitor fulfilment.</p> <p>The organisation is aware of, and complies with, existing guidelines for tourist visits to natural sites. These guidelines are used when conducting visits and informing guests.</p>	✓	✓	<p>Our business has implemented the code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark and follows all guidelines and recommendations.</p> <p>Our guests are informed through our website, social media and on site leaflets and information. Following Leave No Trace guidelines throughout the whole Geopark is of the upmost importance.</p> <p>See our previously posted policies, website- and FB adresses.</p>
<p>6.14. Use of guidelines Guidelines are used when conducting visits and informing guests.</p>	✓	✓	<p>Our business has implemented the code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark and follows all guidelines and recommendations.</p> <p>Our guests are informed through our website, social media and on site leaflets and information. Following Leave No Trace guidelines throughout the whole Geopark is of the upmost importance.</p> <p>See our previously posted policies, website- and FB adresses.</p>







		 20211008_150536.jpg
<p>6.15. Local conservation The organisation engages with local conservation bodies to establish / identify issues concerning visits to particular sites.</p>	<p>✓ ✓</p>	<p>Our business has implemented the code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark and follows all guidelines and recommendations.</p> <p>Our guests are informed through our website, social media and on site leaflets and information. Following Leave No Trace guidelines throughout the whole Geopark is of the upmost importance.</p> <p>See our previously posted policies, website- and FB addresses.</p> <p>As part of our commitment to supporting local conservation, we regularly meet (once a month) with local conservation bodies (Con ad group Burren Ecotourism in participation with Geopark) to identify any issues that might arise from our guests and tourists in general visiting particular sites within the Burren area.</p> <p> Policies.pdf</p>

Invasive species

4

Action		 Details
<p>6.16. Monitoring The organisation takes measures to avoid the introduction of invasive species. Native species are used for landscaping and restoration wherever feasible, particularly in natural landscapes. Properties owned or operated by the business are monitored for the presence of any invasive species.</p>	<p>✓</p>	<p>✓</p> <p>Our business is part of our Family home and solely run by both owners. Daily walks around our property ensures we stay on top of things. Garden is especially checked for Japanese knotweed which is a major problem in the wider area. Should this be discovered it will be reported to local county council.</p>



		<p>We've participated in a course on how to recognise and what to do against invasive species specifically Japanese knotweed organised by Clare LCD. https://www.facebook.com/groups/lisdooncommunity/posts/5759400207438436/</p> <p>An invasive species monitoring template is in place should any species be discovered.</p> <p>So far almost no landscaping actions have been performed since we took over the business from previous owners.</p> <p>First part of an orchard has been started using only Native Irish heritage apple trees. Flowers in the garden are all native and naturally occurring.</p> <p> Gmail _ RE_ Practical training Japanese knotweed Lisdoonvarna.pdf</p> <p> Slieve Elva _ Invasive species monitoring.pdf</p>
<p>6.17. Preventive actions Action is taken to ensure invasive species are not introduced or spread.</p>	<p>✓ ✓</p>	<p>We support our local biodiversity by ensuring that we do not spread or introduce any invasive species on our property. We focus on establishing and carrying for native flora on our grounds instead.</p> <p>Constant monitoring is in place. We work in the garden on daily bases and have walks around the property. So far no invasive species haven been discovered or introduced.</p> <p>All gardening and future landscaping projects will be done by ourselves in an organical sustainable way. Where possible we will work with local native plants.</p> <p> futureforest apple trees.pdf</p> <p> Slieve Elva _ Invasive species monitoring.pdf</p>




<p>6.18. Eradication and control A programme is in place to eradicate and control invasive species.</p>	✓	✓	<p>A programme is being put in place to eradicate and control invasive species by the local County Council should the need arise. Especially Japanese knotweed is a problem in the wider area.</p> <p>We participated in a 1 day practical course on how to recognise and how to handle invasive species in particular Japanese knotweed organised by Clare LDC.</p> <p>https://www.facebook.com/groups/lisdooncommunity/posts/5759400207438436/</p> <p>https://www.clarecoco.ie/services/environment/</p>
<p>6.19. Review of landscaping Landscaping of sites is reviewed to consider use of native species.</p>	✓	✓	<p>We've started with the first part of an apple orchard using only native heritage apple trees supplied by futureforrests.ie working together with Seedsavers.</p> <p>Over the coming years the orchard will be expanded on yearly bases as part of our compensation for our carbon footprint.</p> <p>Over the next couple of years landscaping of the garden around the business will begin with the aim of having a native edible garden. We commit ourselves in using native flowers, bushes and shrubs where ever possible.</p>

Wildlife interactions


5

Action			Details
<p>6.20. Compliance with guidelines The organisation is aware of, and complies with, existing local, national</p>	✓	✓	<p>We are aware of and comply with local, national and international regulations and guidelines concerning wildlife interactions, including wildlife viewing (spotting of Blue whale, Basking</p>



<p>and international regulations and guidelines concerning wildlife interactions, including wildlife viewing.</p>			<p>shark, Dolphins, Foxes, Badgers, Puffins). As part of our commitment, we educate our guests on appropriate behaviour before recommending activities that could entail wildlife interactions.</p> <p>Our business has implemented the code of practice from the Burren & Cliffs of Moher UNESCO Global Geopark and follows all guidelines and recommendations.</p> <p>Our guests are informed through our website, social media and on site leaflets and information. Following Leave No Trace guidelines throughout the whole Geopark is of the upmost importance.</p> <p>See our previously posted policies, website- and FB addresses.</p> <p> Policies.pdf</p>
<p>6.21. Developing local guidelines The organisation engages with the development and implementation of local codes and guidelines for wildlife interactions, including wildlife viewing, as required, based on advice of wildlife experts.</p>	✓	✓	<p>Through the Burren Ecotourism Network and the Burren & Cliffs of Moher UNESCO Global Geopark we take part in actions voluntarily should they take place.</p> <p>Webinars and in person events organised by the Geopark, Burrenbeo Trust, Sustainable Travel Ireland ... make use of local and national experts.</p> <p>Observing guidelines from the National Biodiversity Data centre and clean coast observers are used.</p>
<p>6.22. Wildlife feeding Direct interactions, in particular feeding, should not be permitted, unless specifically sanctioned by internationally accepted standards or, where standards are not available, guided by independent wildlife expert advice.</p>	✓	✓	<p>The company confirms not to organise wild animal feedings and to follow international and national rules. To protect local wildlife from harm we prohibit any wild animal feedings on our property.</p>




<p>6.23. Minimise disturbance Measures are taken to minimize disturbance to wildlife.</p>	✓	✓	<p>Wildlife is roaming freely in the fields behind the B&B without any interruption. Access to fields is restricted to guests.</p> <p>Most common sighted wildlife even in the garden of the business: Hares, foxes, pine martens, pheasants, bats, ...</p> <p>Grass cutting and hedge cutting is kept to a minimum. Designated areas around the B&B are left untouched to develop flower meadows. Hedges, bushes, drystone walls, ... around the fields are left untouched as much as possible to give shelter to local wildlife and pollinators.</p>
<p>6.24. Monitoring Impacts on wildlife wellbeing are regularly monitored and addressed.</p>	✓	✓	<p>A wildlife monitoring wellbeing template is in place in case we sight any problematic impact on local wildlife.</p> <p>We regularly report sightings through the National Biodiversity Data Centre.</p> <p>Future landscaping of our garden and surroundings will be done in an organically sustainable way completely in line with our unique Geopark location.</p> <p> Slieve Elva _ Wildlife wellbeing monitoring.pdf</p>

Animal welfare

6

Action			Details
6.25. Compliance with regulations	✓	✓	No species of wild animal is acquired, bred or held captive, except by authorised and suitably



<p>No species of wild animal is acquired, bred or held captive, except by authorized and suitably equipped persons and for properly regulated activities in compliance with local and international law. Housing, care and handling of all wild and domestic animals meets the highest standards of animal welfare. The organization is aware of, and complies with, relevant laws and regulations concerning captive wildlife.</p>			<p>equipped persons and for properly regulated activities in compliance with local and international law. Housing, care and handling of all wild and domestic animals meets the highest standards of animal welfare. Animal Health & Welfare Act 2013</p> <p> Policies.pdf</p>
<p>6.26. Guidelines Existing guidelines for specific tourism activities involving captive wildlife are implemented.</p>	✓	✓	<p>Due to the nature, size and location of our business this is not applicable. No activities involving any animals from anykind are performed at the B&B.</p> <p>https://www.slieveelva.com/EN/environment</p>
<p>6.27. Qualification and experience Personnel responsible for captive wildlife have appropriate qualifications and experience and are fully licensed.</p>	✓	✓	<p>Not applicable for our business. No activities involving any animals from anykind are performed at the B&B.</p>
<p>6.28. Awareness The organization is aware of, and complies with, relevant laws and regulations concerning animal welfare.</p>	✓	✓	<p>The company confirms that it is aware of and respects animal welfare.</p> <p>Located in the Burren & Cliffs of Moher UNESCO Global Geopark we follow their code of practice.</p> <p>No species of wild animal is acquired, bred or held captive, except by authorised and suitably equipped persons and for properly regulated activities in compliance with local and international law. Housing, care and handling of all wild and domestic animals meets the highest standards of animal welfare. Animal Health & Welfare Act 2013</p>
<p>6.29. Inspections, wildlife There is regular inspection of conditions of captive wildlife and their</p>	✓	✓	<p>Not applicable for our business. No activities involving any animals from anykind are performed at the B&B.</p>



housing.			
6.30. Inspections, domestic animals There is regular inspection of conditions of domestic animals and their housing and handling.	✓	✓	Not applicable for our business. No domestic animals are present.

Wildlife harvesting and trade

3

Action			Details
6.31. Compliance with regulations Wildlife species are not harvested, consumed, displayed, sold, or traded, except as part of a regulated activity that ensures that their utilization is sustainable, and in compliance with local and international laws. The organisation is aware of, and complies with, relevant laws and regulations concerning wildlife harvesting and trade.	✓	✓	The organisation is aware of, and complies with, relevant laws and regulations concerning wildlife harvesting and trade according to the Wildlife (Amendment) Act, 2000. https://www.irishstatutebook.ie/eli/2000/act/38/enacted/en/print.html#:~:text=AN%20ACT%20TO%20AMEND%20AND,TO%20PROVIDE%20FOR%20CONNECTED%20MATTERS.&text=Preliminary%20and%20General-,Short%20title%2C%20collective%20citation%20and%20construction.,(Amendment)%20Act%2C%202000
6.32. Visitor information Visitors are informed of regulations concerning wildlife harvesting, consumption and trade and of the need to avoid buying illegal products/souvenirs derived from threatened species of wildlife notified by IUCN or CITES.	✓	✓	Due to the nature of our business where guests usually only are here for a very limited time, feeding them all this extra information on top of the regular information isn't appreciated by guests. Therefor we only give them these extra information or sources when talking about relevant topics. A link to the IUCN Red list is provided on our website. https://www.slieveelva.com/EN/environment Information about Irish red listed species by the IUCN can be provided to guests if needed/interested - https://www.iucnredlist.org/search?query=Ireland&searchType=species



			Weblink available through our website.
6.33. Hunting Where hunting activity is legal, it forms part of a scientifically based, properly managed and strictly enforced approach to conservation.	✓	✓	We do not participate in any sort of hunting activity, neither is this allowed by local council. Any hunting activities as part of conservation and biodiversity are organised and permitted by the local council in accordance with the Irish laws and regulations and follow a scientifically based, properly managed and strictly enforced approach to conservation.






7. Community Support & Stakeholder Engagement










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Destination engagement











4

Action			Details
<p>7.1. DMO Membership The organisation is a member of the local Destination Management Organisation or equivalent body, where such an organisation exists.</p>	✓	✓	<p>We're full member of the Burren Ecotourism Network.</p> <p>https://burren.ie/visit/slieve-elva-bed-breakfast/</p> <p> BEN membership fee.pdf</p> <p> BFT member application.pdf</p> <p> BEN member plaque.jpg</p>
<p>7.2. Tourism business network Within the last year the business / organisation has been a member or renewed a membership of a tourism business network and attended at least three network events.</p>	✓	✓	<p>Burren Ecotourism Network</p> <p>Many pictures of our participation to beach cleanups and other local events can be found through relevant FB channels.</p> <p>https://www.facebook.com/SlieveElvaBB</p> <p>https://www.facebook.com/VisittheBurren</p> <p>https://www.facebook.com/groups/459481000838785</p>







			 Fanore beach cleanup.jpg  Beach_Clean_1.jpg  beachclean Bishops quarter 2.jpg  BFT Meeting September 27th 2021.docx _ Google Docs.pdf  BEN netwalking event Ref_ THVY4.pdf
<p>7.3. Partnership The organisation participates in partnerships between local communities, NGOs and other local bodies where these exist.</p>	<p>✓ ✓</p>		<p>Partnerships through the Burren Ecotourism Network which includes most of our suppliers.</p> <p>Burren Ecotourism Network has partnerships with local county council, LEADER, Clare DLD, Calor biogas, Burren & Cliffs of Moher UNESCO Global Geopark.</p>  BEN membership fee.pdf  BEN member plaque.jpg  Gmail _ Your Burrenbeo Trust order has been received!.pdf  burrenbeo cert.jpg
<p>7.4. Destination planning The organization participates in planning and management meetings and activities concerning sustainable tourism in the destination.</p>	<p>✓ ✓</p>		<p>We actively participate in the sustainable planning and management of the Burren region.</p> <ul style="list-style-type: none"> - through the Burren Ecotourism Network and their subgroups (Con Ad, Marketing, Food trail) -through Lisdoonvarna Fáilte: town meetings, tree planting, tidy towns



			 BFT Meeting September 27th 2021.docx _ Google Docs.pdf  Min_Con_Ad 24.3.22.docx _ Google Docs.pdf  Gmail _ Reminder _ Webinar regarding a Solar Meitheal _ Tonight at 8pm.pdf  Gmail _ Lisdoonvarna Heritage Plan and Design Guide_.pdf  Gmail _ Letter of support.pdf  Gmail _ Energy Survey.pdf  Gmail _ Lisdoonvarna Sustainable Energy Project.pdf  Gmail _ You are invited to the consultation evening on the Lisdoonvarna Heritage Plan.pdf  Gmail _ Fwd_ North Clare Strategic Planning Group.pdf  Gmail _ RE_ Practical training Japanese knotweed Lisdoonvarna.pdf  ConAd Meeting 14.10.22.pdf
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Community support

5

Action			Details
7.5. Support of initiatives			Our business participates in B.E.N. conservation and advocacy activities (i.e. Adopt-a-



The organisation actively supports initiatives for local infrastructure and social community development. Examples of initiatives include education, training, health and sanitation and projects which address the impacts of climate change. The organisation supports initiatives with local communities in areas where it is particularly active.

Hedgerow, Meitheal and/or Burren Food Fayre).

We participate and contribute to events organised by the local community both financial or by volunteering.

- Burren Christmas Fayre -> stall fees, selling produce and extra sponsorship
- Sponsoring of Christmas draw from Local school. (gift basket with homemade jams and chocolates)
- Supporting local GAA club by buying weekly community lotto and being part of the Club500 initiative.
- Volunteer support of local Tidy Towns by helping out on clean ups, tree planting, ...
- Being Scout leaders in the local Scouts group helps us educating local youth.



sponsorship school.jpg



sponsorship GAA.pdf



Gmail _ Follow up.pdf



Gmail _ Burren Christmas Fayre.pdf

7.6. Documentation

The level and nature of contributions made to schemes in the local communities is recorded.



All contributions made are kept in our sustainability folder and taken into our code of practice submission for the Burren & Cliffs of Moher UNESCO Global Geopark.







sponsorship GAA.pdf




Gmail _ Burren Christmas Fayre.pdf



		 Gmail _ Your Burrenbeo Trust order has been received!.pdf  burrenbeo cert.jpg
<p>7.7. Work experience Within the last 12 months the organisation has provided at least 4 weeks work experience for people interested in becoming involved in sustainable tourism. Work experience should be well structured with clear outcomes.</p>	<p>✓ ✓</p>	<p>We're only a small business renting out 4 rooms. This only provides 1 full time and 1 half time job for both owners. Taking on internships all the time is a big ask as the business is run from our own family home with limited rooms.</p> <p>Due to the impact of covid and it's restrictions we were not able to open up to any internships</p> <p>However when opportunities arise again in the future we would offer/accept internships as the tourism courses at various educational institutes across the country are usually looking for internship opportunities for their students. Such an arrangement can be of great benefit to both sides where we have someone additional to support us in our everyday operations and the student can gather valuable hands-on experience.</p> <p>At the moment we're negotiation a possible internship for the upcoming season.</p> <p>Please see email attached. However this message is in Dutch as the person asking for an internship is from Belgium looking to do an internship in Ireland.</p> <p>Internships are based on "work+stay" principle. Assisting during breakfast service and cleaning service.</p> <p>A free room is currently being converted to offer a future place for internships. Once ready we're looking at the opportunity to join www.workaway.info</p>  Gmail _ FW_ Stageplaats Ierland toerisme afgestudeerde.pdf  possible internship.pdf



<p>7.8. Access to facilities The local community is offered the opportunity to access the tourism facilities and services provided.</p>	✓	✓	<p>Being a small B&B with limited room we have no facilities that can be used for none guests. All rooms are private rented by our guests.</p> <p>As part of our commitment to supporting our local community we offer them the opportunity to access our services (like our home baking produce) at local rates.</p> <p>Local community is welcome to drop by at any stage. Homemade produce can be ordered and picked up. We always try to make some time for a friendly chat with some tea or coffee.</p> <p>Our greenhouse and orchard will provide more produce over the next few years.</p> <p>We're in the process of landscaping our garden, organic swim pond, orchard. Once finished these will be accessible for neighbours and locals.</p> <p> homebaking fb jam.jpg</p>
<p>7.9. Community Needs The organisation engages with the local community in identifying needs and opportunities for support and evaluating their potential benefit/impact.</p>	✓	✓	<p>Being part of the Burren Ecotourism Network we're constantly working with local communities and businesses within the wider Burren area.</p> <p>We're actively taking part in local events, discussions, surveys, clinics organised by Failt� Lisdoonvarna and other local organisations. This is online through local social media channels or in person events and meetings.</p> <p>https://www.facebook.com/groups/994738873904617</p> <p>https://www.facebook.com/TheSpaCommunityGroup</p> <p>https://www.facebook.com/lisdoonvarna.failte</p>



Local employment

4

Action			Details
<p>7.10. Local employment The organisation seeks to provide employment opportunities for local residents in some aspect of the development or delivery of the products and services (e.g. guiding, transport, catering etc.).</p>			<p>For now business is solely run by my wife and myself living on the same address.</p> <p>Our business supports employment in our region by buying produce and services from local providers, producers and retailers. We have performed a review of our suppliers to establish the % of local suppliers.</p> <p>When hiring additional staff in the future we are committed to providing local employment opportunities for local residents in particular.</p> <p> 5__2_Local_Purchasing_Data_Table.pdf</p> <p> Policies.pdf</p>
<p>7.11. Education and training Training is offered to local residents to enhance their employment opportunities.</p>			<p>At the moment our business in run by both owners. Should staff be needed in future relevant training will be offered in March each year at the start of the new season.</p> <p>Other relevant training is provided through the online training module from Failte Ireland. All relevant certification is registered online in the system.</p> <p> failte ireland training reg flow.pdf</p>
<p>7.12. Management Positions</p>			<p>The B&B is fully run by its both owners who live on premisses.</p>








The proportion of employment in management positions from persons already residing in the local community is measured and managed.			
7.13. Monitoring of total employment Local residents are given equal opportunities for employment and advancement, including in management positions. The proportion of total employment from persons already residing in the local community is measured and managed.	✓	✓	The B&B is fully run by its both owners who live on premisses.

Local entrepreneurs

3



Action			Details
7.14. Providing support The organisation supports local entrepreneurs in the development and sale of sustainable products and services that are based on the area's nature, history and culture. Where appropriate, the organisation provides advice and support to local service providers with whom it engages, on the quality and sustainability of their service.	✓	✓	<p>As part of the Burren Ecotourims Network we support other local businesses by recommending them to our guests, using them as a supplier or giving them extra visibility and publicity through our online channes and on site information.</p> <p>We take part in organised mentoring events and actively take part in subgroup meetings (Burren food trail, Con Ad group).</p> <ul style="list-style-type: none"> <li data-bbox="1025 1045 1489 1125"> BEN marketing group evidence.pdf <li data-bbox="1025 1125 1344 1204"> Gmail _ Follow up.pdf <li data-bbox="1025 1204 1489 1284"> Gmail _ Burren Christmas Fayre.pdf <li data-bbox="1025 1284 1758 1364"> BFT Meeting September 27th 2021.docx _ Google Docs.pdf





		 BEN netwalking event Ref_ THVY4.pdf
7.15. Local access Locally owned businesses are given access to premises and customers for commercial activity.	✓	Not applicable for our business.
7.16. Partnerships Opportunities for joint ventures and partnerships with local entrepreneurs are considered and pursued where appropriate.	✓	✓ As part of the Burren Ecotourims Network we support other local businesses and take part in organised Networking and refferals events organised by the network.  Gmail _ Follow up.pdf  Gmail _ Burren Christmas Fayre.pdf  BFT Meeting September 27th 2021.docx _ Google Docs.pdf  BEN netwalking event Ref_ THVY4.pdf

Local livelihoods

2



Action			Details
7.17. Local access The activities of the organisation do not adversely affect local access to livelihoods, including land and aquatic resource use, rights-of-way, transport and housing. Local access to livelihoods is considered in decisions about development and operations.	✓	✓	<p>Due to the nature of our very small business being run from our private family home and being located in the countryside, the impact of our activities is non existing.</p> <p>We ensure that we do not adversely affect local access to livelihoods, including land and aquatic resource use, rights-of-way, transport, and housing. Local access to livelihoods is considered in any decisions we make about development and operations of our business.</p>




			 Policies.pdf
<p>7.18. Complaints register A communication / feedback / grievance mechanism is in place for local communities to report any instance of reduced access to local livelihoods in the main areas of operation/visited.</p>	✓	✓	<p>Due to the nature of our very small business being run from our private family home and being located in the countryside, the impact of our activities is non existing.</p> <p>There's a constant communication with neighbours living in our street. So far there has never been a single complaint.</p> <p>A complaints register is in place.</p> <p>Should there be any complaint in future this will be immediately handled by the business owners. Direct communication with everyone involved with the aim to resolve complaints as soon as possible. Should a complaint not be possible to resolve, proper authorities will be contacted for advice and further steps.</p> <p> Complaints Register Slieve Elva B_B.pdf</p>

Community services

2




Action			Details
<p>7.19. Monitoring of impacts The activities of the organisation do not jeopardize the provision of basic services, such as food, water, energy, healthcare or sanitation, to neighbouring communities. The organisation monitors its impact on the</p>	✓	✓	<p>Due to the nature of our very small business being run from our private family home and being located in the countryside, our impacts are not relevant.</p> <p>Please see our impact assessment. Accuracy will be checked once a year so that actions can be</p>





availability of local services in the main area/s of operation / visited.			<p>taken should any impacts occur.</p> <p> Impact Assessment Slieve Elva B_B.pdf</p>
<p>7.20. Reduction in availability Any reduction in availability of basic services to local communities, identified as the result of the organisation’s activities, is addressed.</p>	✓	✓	<p>Due to the nature of our very small business being run from our private family home and being located in the countryside, our impacts are not relevant and non existing.</p> <p>We ensure that we do not jeopardize the provision of basic services, such as food, water, energy, healthcare, or sanitation, to neighbouring communities.</p>

Decent work


11

Action			Details
<p>7.21. Awareness of labor standards Labour rights are respected, a safe and secure working environment is provided and employees are paid at least a living wage. Employees are offered regular training, experience and opportunities for advancement. The organisation demonstrates awareness of, and compliance with, international labour standards and regulations.</p>	✓	✓	<p>The company confirms that it is aware of and respects the applicable labour rights.</p> <p>We have policies in place.</p> <p>We are committed to respecting labour rights and to providing a safe and secure working environment. Our employees are paid at least a living wage. In addition, we offer regular training, experience, and opportunities for advancement to our employees (through Failt� Ireland learning hub).</p> <p> Policies.pdf</p>








<p>7.22. Monitoring of wage levels Wage levels are monitored and regularly reviewed against norms for a living wage in the countries of employment.</p>	✓	✓	<p>The company confirms to monitor the income levels and to pay wages that are in line with the national levels should we need to recruit staff in future.</p>
<p>7.23. Training records Training records are kept for all staff, showing the level and frequency of training received.</p>	✓	✓	<p>So far there has been no need to recruit staff for the business since it's fully run by both it's owners.</p> <p>Relevant training will be provided should any staff be recruited in future.</p> <p>Regular training is undergoing by both owners to keep all records up to date. (HACCP and further training modules offered through Failt� Ireland's training hub.)</p>
<p>7.24. Employee contracts All employees of the company have an employment contract, including labour conditions and a job description. Contracts should also show support for health care and social security.</p>	✓	✓	<p>Currently there's no staff in the business and neither has in the past. Should the need for staff arise in future we confirm that employee contracts include the above.</p>
<p>7.25. Hygiene facilities Water, sanitation, and hygiene facilities are provided for all onsite workers.</p>	✓	✓	<p>We confirm we provide all hygiene facilities for all onsite workers. This includes a separate bathroom not used by B&B guests and all necessary washing and sanitation stations.</p> <p> sanitation.jpg</p> <p> paper dispenser.jpg</p>
<p>7.26. Employee satisfaction Employee satisfaction is monitored.</p>	✓	✓	<p>Currently there's no staff in the business and neither has in the past. Should the need for staff arise in future there will be constant monitoring and communication due to the nature of this small family business.</p>








<p>7.27. Grievance Mechanism An employee grievance mechanism is in place.</p>	✓	✓	Currently there's no staff in the business and neither has in the past. Should the need for staff arise in future all necessary mechanisms will be put in place.
<p>7.28. Overtime Overtime is paid (or time is given back in lieu), unless specific conditions relating to overtime have been agreed by the employee and written into their signed contract of employment.</p>	✓	—	Currently there's no staff in the business and neither has in the past. Should the need for staff arise in future, proper contracts including specific wages and overtime payments will be in place.
<p>7.29. Liability Insurance The company has a liability insurance for all its employees (e.g. in case of work related accidents).</p>	✓	—	<p>Liability Insurance is included in our home insurance policy with ESB for use as a B&B/guesthouse.</p>  EBS insurance.pdf
<p>7.30. Holiday / Annual leave The employees have the right to a fixed yearly paid holiday (compliant with the legal requirements).</p>	✓	—	The B&B is run as a seasonal business which opens up from April till October. Should any staff be recruited in future this will only be on part time short term contracts.
<p>7.31. Disciplinary procedures There are documented disciplinary procedures in place and staff are aware of them.</p>	✓	—	N/A

Land, water and property rights





Action			Details
<p>7.32. Land ownership Acquisition by the organization of land and water rights and of property is legal, complies with local communal and indigenous rights, including their free, prior and informed consent, and does not require involuntary resettlement. Land ownership and tenure rights are documented.</p>	✓	✓	<p>The business is run from our own private family home. Whole property and lands included are owned fully outright.</p> <p> Printed Folio 31911F _ Map.pdf</p> <p> Printed Folio 51461F _ Map.pdf</p>
<p>7.33. User access User and access rights for key resources, including land and water, are documented where applicable.</p>	✓	✓	<p>The business is run from our own private family home. Whole property and lands included are owned fully outright.</p> <p>Access will be granted to key resources should the need arise.</p>
<p>7.34. Local engagement There is documentary evidence of communication, consultation and engagement with local and indigenous communities.</p>	✓	✓	<p>Being part of the Burren Ecotourism Network we're constantly working with local communities and businesses within the wider Burren area.</p> <p>We're actively taking part in local events, discussions, surveys, clinics organised by Failté Lisdoonvarna and other local organisations. This is online through local social media channels or in person events and meetings.</p> <p> Gmail _ Reminder _ Webinar regarding a Solar Meitheal _ Tonight at 8pm.pdf</p> <p> Gmail _ Lisdoonvarna Heritage Plan and Design Guide_.pdf</p> <p> Gmail _ Letter of support.pdf</p>






			 Gmail _ Energy Survey.pdf  Gmail _ You are invited to the consultation evening on the Lisdoonvarna Heritage Plan.pdf  Gmail _ Fwd_ North Clare Strategic Planning Group.pdf
7.35. Documentation of consent Evidence of free, prior and informed consent of local communities is documented, where relevant (showing no involuntary resettlement or land acquisition).	✓	✓	The company provides the evidence specified in the criterion where applicable. We own our property and land and confirm that no involuntary resettlement or land acquisitions have occurred.  Printed Folio 31911F _ Map.pdf  Printed Folio 51461F _ Map.pdf

Equal opportunity

3

Action			Details
7.36. Risk group awareness The organisation offers employment opportunities, including in management positions, without discrimination by gender, race, religion, disability or in other ways and has identified groups at risk of discrimination, including women and local minorities.	✓	✓	At this time we don't work with any staff since the B&B is run fully by it's owners. Though HR and other relevant policies are in place should the need for staff arise. We seek to maintain a culture that supports the well-being and inclusion of all employees and are committed to encourage a positive working environment which meets and exceeds legal requirements. We recruit employees without regard to race, gender, age, disability, marital status, pregnancy, sexual orientation, nationality, caste, political affiliation, veteran status,



			religious beliefs, union organization, minority group or any other characteristic protected by law.  Policies.pdf
7.37. Monitoring The proportion of employees drawn from each of these groups is monitored.	✓	✓	At this time we don't work with any staff since the B&B is run fully by it's owners. We will monitor the proportion of employees drawn from risk groups if we start hiring staff.  Policies.pdf
7.38. Internal promotion Internal promotion includes members of these groups.	✓	✓	At this time we don't work with any staff since the B&B is run fully by it's owners. We will insure internal promotion will include members of risk groups should we start hiring and promoting staff.  Policies.pdf





8. Sustainability Management System & Legislation





22

Sustainability Management System (SMS)

6



Action			Details
<p>8.1. Documentation</p> <p>The organisation has a clearly documented and implemented long-term sustainability management system (SMS) that is suitable to the size and scope of your business.</p>	✓	✓	<p>We have a basic SMS in place which will be replaced by this TOAST system.</p> <p>Sustainable Irelands TOAST system is used alongside the Code of Practice system from the Burren Ecotourism Network and the Geopark.</p> <p> Sustainability management system Slieve ELva.pdf</p>
<p>8.2. Topics</p> <p>The sustainability management system covers:</p> <ul style="list-style-type: none"> • Environmental issues • Social issues • Cultural issues • Economic issues • Quality issues • Human rights issues • Health & safety issues 	✓	✓	<p>Topics covered, see plan attached</p> <p> Sustainability management system Slieve ELva.pdf</p>
<p>8.3. Risk & Crisis Management</p> <p>The SMS includes the consideration of risk and crisis management.</p>	✓	✓	<p>See plan attached.</p> <p>Current online system provided by Sustainable travel Ireland will be used.</p>



			 Sustainability management system Slieve ELva.pdf
8.4. Implementation There is documentary evidence showing implementation of the SMS.	✓	✓	See attached plan Current online system provided by Sustainable travel Ireland will be used.  Sustainability management system Slieve ELva.pdf
8.5. Monitoring The SMS includes a process for monitoring continuous improvement in sustainability performance.	✓	✓	See plan attached Current online system provided by Sustainable travel Ireland will be used.  Sustainability management system Slieve ELva.pdf
8.6. Engagement The development and implementation processes for this SMS will / has engaged stakeholders including staff, customers and local communities.	✓	✓	See plan attached Current online system TOAST provided by Sustainable travel Ireland will be used.  Sustainability management system Slieve ELva.pdf

Legal Compliance



Action			Details
<p>8.7. Policies The business has policy documents that are legislatively compliant in all areas (1-10) listed below that are relevant to the business.</p> <ul style="list-style-type: none"> • Health & safety • Human resources • Environmental protection • Planning • Food safety HACCP • Insurance • Special needs access and information is provided • Employment policy • Compliance with human rights legislation • Animal welfare <p>These policies are all available to staff.</p>	✓	✓	 Sustainability management system Slieve ELva.pdf  Policies.pdf
<p>8.8. Requirements The organisation is compliant with all applicable local, national and international legislation and regulations, including, among others, health, safety, labour and environmental aspects. An up-to-date list of all applicable legal requirements is maintained.</p>	✓	✓	Our company is only acting locally in Ireland and complies with all legal requirements as already proven in earlier topics.
<p>8.9. Certificates Certificates or other documentary evidence show compliance with all applicable legal requirements.</p>	✓	✓	Our company is only acting locally in Ireland and complies with all legal requirements as already proven in earlier topics.
<p>8.10. International Legal requirements in all countries of operation are understood and met.</p>	✓	✓	Our company is only acting locally in Ireland and complies with all legal requirements as already proven in earlier topics.














Staff Engagement

4

Action			Details
<p>8.11. Involvement Staff are engaged with the development and implementation of the sustainability management system and receive periodic guidance and training regarding their roles and responsibilities in its delivery. Proof of staff involvement with the SMS is available.</p>			<p>So far we didn't need any staff since the business is run by both owners.</p> <p>Both owners are equally responsible for further training and education. Regular training is ongoing.</p> <p>We have a basic SMS in place and all policies regarding staff. All future staff is required to follow the Sustainability pass training through Climate Ready Academy and Skillnet. As well as the basic online sustainability management training provided by Sustainable Travel Ireland.</p> <p> 1.5 Certificate Sustainability Pass Ireen.pdf</p> <p> 1.5 Certificate Sustainability Pass Kris.pdf</p> <p> SEAI _ General business Energy Efficiency cert.pdf</p> <p> Travelife sustainability manager cert.pdf</p> <p> SEAI Travel _ tourism cert.pdf</p>
<p>8.12. Training Records are kept of courses and on-the-job training, with attendance levels, and are readily available.</p>			<p>Currently there's no staff in the business and neither has in the past. Should the need for staff arise in future all training records will be held.</p> <p>Relevant training regarding sustainability practices by both owners is kept through the TOAST system of sustainable travel Ireland.</p>





<p>8.13. Training Material Staff training and guidance materials are available in accessible formats (including use of minority languages where needed).</p>	<p>✓</p>	<p>—</p>	<p>Self explaining courses including all materials needed are available through Sustainable Travel Irelands training platform and Failté Ireland training hub.</p> <p>New staff will be given an access account.</p>
<p>8.14. Qualifications Staff hold certificates and qualifications in relevant disciplines / skills.</p>	<p>✓</p>	<p>✓</p>	<p> 1.5 Certificate Sustainability Pass Ireen.pdf</p> <p> 1.5 Certificate Sustainability Pass Kris.pdf</p> <p> 1.5 FoodSafetyL2 Certificate.pdf</p> <p> Food safety _ allergen level 1.pdf</p> <p> Health _ safety level 2.pdf</p> <p> SEAI _ General business Energy Efficiency cert.pdf</p> <p> Travelife sustainability manager cert.pdf</p> <p> SEAI Travel _ tourism cert.pdf</p> <p> clean coast observers.pdf</p> <p> MyCourseHistorySEAI.pdf</p> <p> LNT cert.pdf</p>





Exploitation and Harassment

5



Action			Details
<p>8.15. Exploitation & Harassment Policy The organisation has implemented a policy against commercial, sexual or any other form of exploitation or harassment, particularly of children, adolescents, women, minorities and other vulnerable groups. The organisation has a documented policy against exploitation and harassment of vulnerable groups.</p>	✓	✓	<p>All relevant policies are in place.</p> <p>These policies are available to all our guests on premisses to look through.</p> <p> Policies.pdf</p>
<p>8.16. Communication Action is taken to communicate and implement the policy.</p>	✓	✓	<p>We have several policies in place, including Protection of rights of children.</p> <p>These policies are available to all our guests on premisses to look through.</p> <p>All policies are available on our website: https://www.slieveelva.com/EN/environment</p>
<p>8.17. Local Community The organisation engages with the local community in working against exploitation and harassment.</p>	✓	✓	<p>All policies are in place.</p> <p>As active Scouters in a local scouts group (9th Ennistymon) it's one of our core jobs to create awareness with the children and their parents of our local community.</p> <p>A safeguarding module and vetting procedure has been part of the course to become a scouter.</p> <p> proof scouting ireland.pdf</p>
<p>8.18. Child Labour</p>	✓	✓	<p>Our business is currently run only by it's 2 owners. No staff has been needed so far.</p>












Records of employee ages are kept and show absence of any form of child labour (as defined by International Labour Organisation).			<p>We have several policies in place, including Protection of rights of children and HR policies.</p> <p>These policies are available to all our guests on premisses to look through.</p> <p> Policies.pdf</p>
<p>8.19. Sex Tourism The organisation supports action against child sex tourism.</p>	✓	✓	<p>We have policies in place, including Protection of rights of children.</p> <p>These policies are available to all our guests on premisses to look through.</p> <p>We support action against child sex tourism and stay informed through our subscription on ECPAT international. We further educate our guests on the issue should the need arise..</p> <p> Policies.pdf</p>

Compliance

3

Action			Details
<p>8.20. Law Awareness Awareness of, and compliance with, laws relating to land use and activities in your local area of operation is demonstrated.</p> <p>Zoning requirements and laws related to protected and sensitive areas and to heritage considerations are complied with.</p>	✓	✓	<p>Our business is located on fully owned property within our family home. No specific regulations or laws are in place for the area. All property is privately owned and doesn't fall into any heritage, special protected or conservation areas.</p> <p>We're located in the Burren & Cliffs of Moher UNESCO Global Geopark. As members of the Burren Ecotourism Network we're following all guidance and practices related to the Geopark. We completed their code of practice and are awarded with the highest Emerald award.</p>



			 BEN membership fee.pdf
8.21. Licences All required licences and permits are up to date.			<p>We have planning permission by the Clare county council for our B&B.</p> <p>All requirements regarding B&B's and Guesthouses are met.</p> <ul style="list-style-type: none"> - Liability insurance is in place through ESB. - We've a HACCP level 2 cert and followed the Allergen awareness courses. - business is registred with CRO: 571766 - business is registred as a food business with the HSE: reg. number 68528  1.5 FoodSafetyL2 Certificate.pdf  Food safety _ allergen level 1.pdf  HSE food business registration.pdf  CRO Slieve Elva BandB20200123_16180794.pdf
8.22. Non-Statutory Compliance Awareness of, and compliance with, non-statutory area management plans and guidance is demonstrated. (E.g. for particular zones, design, etc.)			N/A